ABSTRACT

The thesis entitled "The Impact of Intellectual Capital on Librarian Performance of UPT Diponegoro University Libraries" aims to determine the level of impact of intellectual capital on librarian performance based on the average answers of respondents' statements. The theory used to measure the impact of intellectual capital is Bedford's (2015) type of intellectual capital assets, namely tacit knowledge, skills, attitude, explicit knowledge, procedural knowledge, culture, networks, and reputations. This study uses quantitative research methods descriptive analysis with path analysis. The population in this study were active students of Diponegoro University in 2019-2020 with a sample of 269 respondents who were obtained using tables of Issac and Michael and accidental sampling. The results of this study indicate that the level of impact based on the tacit knowledge and skills indicator produces the highest mean of 3.93 which is included in the impact category, attitude and explicit knowledge indicators produce the highest mean of 3.83 which is included in the impact category, meanwhile based on procedural indicators. knowledge produces the highest mean of 3.81 which is included in the impact category, based on the culture indicator it produces the highest mean of 3.86 which is included in the impact category, then the networks indicator produces the highest mean of 3.90 and the reputation indicator produces the highest mean of 3.92 which also fall into the impact category. Thus, based on the results of data analysis calculations, it is known that the types of intellectual capital assets that are in the librarian have an impact on the librarian's performance of the UPT Diponegoro University Library. Based on the results of this study, the reputation indicator produced the highest mean value among the eight indicators of types of intellectual capital assets at other UPT Librarians, Diponegoro University Libraries, while indicators of procedural knowledge produced the lowest mean value.

Keywords: intellectual capital; librarian performance; UPT Perpustakaan Universitas Diponegoro