

DAFTAR PUSTAKA

1. WHO | Hospitals. WHO [Internet]. 2018 [cited 2020 Sep 28]; Available from: <http://www.who.int/hospitals/en/>
2. PERATURAN MENTERI KESEHATAN REPUBLIK INDONESIA.
3. Mustika D, Sari K. Kepuasan pasien terhadap layanan rawat inap RSUD Jagakarsa tahun 2017/2018. *J Adm Rumah Sakit Indones* [Internet]. 2019;5(3):147–52. Available from: <http://journal.fkm.ui.ac.id/arsi/article/view/2950>
4. Mumu LJ, Kandou GD, Doda D V. Analisis Faktor-Faktor Yang Berhubungan Dengan Kepuasan Pasien di Poliklinik Penyakit Dalam RSUP Prof . Dr . R . D . Kandou Manado Clinic of Internal Medicine Department of RSUP Prof . Dr . R . D . Kandou. *J Unsrat* [Internet]. 2015;1. Available from: <https://ejournal.unsrat.ac.id/index.php/jikmu/article/view/7460>
5. Tarmansyah Iman A, Lena D, editors. manajemen mutu informasi kesehatan I:quality assurance [Internet]. I. jakarta: PPSDM Kes; Available from: http://bppsdmk.kemkes.go.id/pusdiksdmk/wp-content/uploads/2017/11/MMIK-I_FINAL_SC_26_12_2017.pdf
6. Hansen KT. Patient and Family Centered Care and Nurses' Caring Attributes. *ProQuest Diss Theses* [Internet]. 2013;138. Available from: https://search.proquest.com/docview/1508439621?accountid=28931%0Ahttp://metaiskalnik.izum.si:80/sfxlc141?url_ver=Z39.88-2004&rft_val_fmt=info:ofi/fmt:kev:mtx:dissertation&genre=dissertations+%26+theses&sid=ProQ:ProQuest+Dissertations+%26+Theses+Global&ati
7. Morse JM, Solberg SM, Neander WL, Bottorff JL, Johnson JL. Concepts of caring and caring as a concept. Vol. 13, *ANS. Advances in nursing science*. 1990. p. 1–14.
8. Li YS, Liu CF, Yu WP, Mills MEC, Yang BH. Caring behaviours and stress perception among student nurses in different nursing programmes: A

- cross-sectional study. *Nurse Educ Pract* [Internet]. 2020;48(261):102856. Available from: <https://doi.org/10.1016/j.nepr.2020.102856>
9. Aupia A, Lee TT, Liu CY, Wu SFV, Mills ME. Caring behavior perceived by nurses, patients and nursing students in Indonesia. *J Prof Nurs* [Internet]. 2018;34(4):314–9. Available from: <https://doi.org/10.1016/j.profnurs.2017.11.013>
 10. Suryani Manurung* Mey Lys Ceryah Hutasoit**. Perception of Nurses' Caring Behavior in Inpatient Hospital. *Kesmas, J Kesehat Masy Nas*. 2013;8(3):104–8.
 11. Prompahakul C, Nilmanat K. Review: Factors Relating to Nurses' Caring Behaviors for Dying Patients. *Nurse Media J Nurs*. 2011;1(1):15–27.
 12. Anggraeni L, Ismail S. Pengalaman Perawat Tentang Caring Berbasis. 2018;2(2):70–7.
 13. Robot A, Kumaat L, Mulyadi N. Hubungan Beban Kerja Perawat Dengan Caring Perawat Di Instalasi Gawat Darurat Medik Prof. Dr. R. D. Kandou Manado. *J Keperawatan UNSRAT*. 2015;3(2):104929.
 14. Supriatin E. Perilaku Caring Perawat Berdasarkan Faktor Individu dan Organisasi. *J Keperawatan Indones*. 2015;18(3):192–8.
 15. Ke J. Persepsi pasien terhadap kualitas caring perawat yang islam di intensive care unit, study fenomenologi di Patient perception of islamic caring quality in the intensive care unit, phenomenology study. 2018;14(2).
 16. Yuni Sufyanti Arief*, Ertawati** DL. PERILAKU CARING PERAWAT MENINGKATKAN KEPUASAN IBU PASIEN (Nurse ' Caring Behaviour Improve the Satisfaction of Patient ' s Mother) Yuni Sufyanti Arief *, Ertawati **, Durrotul Laili * Perilaku Caring Perawat (Yuni Sufyanti Arief). 2014;144–8. Available from: <https://e-journal.unair.ac.id/JNERS/article/download/5026/3268>
 17. Sukei N. Upaya Peningkatan Caring Perawat Terhadap Kepuasan Rs Permata Medika. *J Manag Keperawatan*. 2013;1(1):15–24.
 18. Juwariyah T, Joyo NBW, Santosa WRB. Relationship Between Caring

- Behavior of Nurse with Patient Satisfaction in VCT Clinic Gambiran Hospital with Watson Theory Approach. *J Ners dan Kebidanan (Journal Ners Midwifery)*. 2014;1(3):177–83.
19. Gannika L, Karundeng M. Perilaku Caring Perawat Dengan Kepuasan Pasien. *J Keperawatan*. 2020;8(1):113–20.
 20. Studi P, Keperawatan I, Kedokteran F, Hasanuddin U, Indah T. Perilaku Caring Perawat Dengan Kepuasan Pasien Di Ruang Rawat Inap Private Care Centre Rsup Dr Wahidin Sudirohusodo Makassar. *Patria Artha J Nurs Sci*. 2017;1(1):138–46.
 21. Vujanić J, Prlić N, Lovrić R. Nurses' self-assessment of caring behaviors in nurse–patient interactions: A cross-sectional study. *Int J Environ Res Public Health*. 2020;17(14):1–15.
 22. Dursun Ergezen F, Bozkurt SA, Dinçer H, Kol E. Patients' Perceptions of Knowledge, Trust, and Connectedness in Nurses' Caring Behaviors. *J Educ Res Nurs*. 2020;17(2):155–62.
 23. Shen A, Wang Y, Qiang W. A Multicenter Investigation of Caring Behaviors and Burnout among Oncology Nurses in China. *Cancer Nurs*. 2020;43(5):E246–53.
 24. LaLonde R, Maynard R. How Precise Are Evaluations of Employment and Training Programs: Evidence from a Field Experiment. *Eval Rev*. 1987;11(4):428–51.
 25. Purniawati W, Kamaryati NP, Kauh S, Denpasar K. an Overview of Nurses Caring Behaviour Toward Patient in Patient Ward. *Jkrn*. 2017;1(1):17–27.
 26. Palese A, Tomietto M, Suhonen R, Efstathiou G, Tsangari H, Merkouris A, et al. Surgical patient satisfaction as an outcome of nurses' caring behaviors: A descriptive and correlational study in six European countries. *J Nurs Scholarsh*. 2011;43(4):341–50.
 27. Pemerintah Republik Indonesia. Undang-Undang Nomor 38 tentang Keperawatan. 2014;1–32.
 28. Caring in Nursing Classics: An Essential Resource - Zane Robinson Wolf - Google Books [Internet]. [cited 2020 Nov 10]. Available from:

- <https://books.google.co.id/books?id=yTuv-tEuGE0C&printsec=frontcover&dq=Caring+in+nursing+classics&hl=en&sa=X&ved=2ahUKEwjKlrzUjffsAhXt7HMBHVUXBd8Q6AEwAHoECA MQAg#v=onepage&q=Caring in nursing classics&f=false>
29. Potter & Perry's Fundamentals of Nursing - Australian Version - E-Book - Jackie Crisp, Catherine Taylor - Google Books [Internet]. [cited 2020 Oct 20]. Available from:
https://books.google.co.id/books?id=gTXx5z9iv8MC&printsec=frontcover&dq=fundamentals+nursing+perry&hl=en&sa=X&ved=2ahUKEwiQ177_r8HsAhVYeH0KHQ2DDPMQ6AEwBXoECAIQAg#v=onepage&q=fundamentals nursing perry&f=false
 30. Costello M. Watson's caritas processes® as a framework for spiritual end of life care for oncology patients. *Int J Caring Sci* [Internet]. 2018;11(2):639–44. Available from:
<http://ezproxy.library.uvic.ca/login?url=http://search.ebscohost.com/login.aspx?direct=true&db=ccm&AN=131851601&site=ehost-live&scope=site>
 31. Jannah F, Rizani A, Marwansyah H. Gambaran Perilaku Caring dan Faktor Perilaku Caring Perawat Terhadap Pasien di Ruang Rawat Inap RSUD Banjarbaru Tahun 2016. *J Citra Keperawatan* [Internet]. 2016;5(2):97–102. Available from: <http://ejurnal-citrakeperawatan.com/index.php/JCK/article/download/76/86>
 32. Tinggi S, Kesehatan I, Tinggi S, Kesehatan I, Rufaidah S, Aeni Q, et al. Hubungan Perilaku Caring Perawat Dengan Los (Length of Stay) Abstrak Relationship of Caring Behavior of Nurses With Los (Length of Stay) in Inpatients Abstract. 2018;10(1):44–52.
 33. Metodologi Penelitian Kesehatan - I Ketut Swarjana, SKM, MPH - Google Books [Internet]. [cited 2021 Jan 11]. Available from:
<https://books.google.co.id/books?id=NOkOS2V7vVcC&pg=PA167&dq=etika+penelitian&hl=en&sa=X&ved=2ahUKEwjA34ubw5LuAhU46nMBHfwiDg0Q6AEwBnoECAkQAg#v=onepage&q=etika penelitian&f=false>
 34. Pendekatan Penelitian Kuantitatif: Quantitative Research Approach - Ajat

- Rukajat - Google Books [Internet]. [cited 2020 Dec 1]. Available from: https://books.google.co.id/books?hl=en&lr=&id=1pWEDwAAQBAJ&oi=fnd&pg=PP1&dq=penelitian+kuantitatif+menurut+para+ahli&ots=9PhFEs7Nf9&sig=soht-NnO2EJC0B_i-LXoHr7ayP8&redir_esc=y#v=onepage&q=penelitian kuantitatif menurut para ahli&f=false
35. Metode Penelitian Kuantitatif, Kualitatif & Penelitian Gabungan - Prof. Dr. A. Muri Yusuf, M.Pd. - Google Books [Internet]. [cited 2020 Dec 1]. Available from: https://books.google.co.id/books?hl=en&lr=&id=RnA-DwAAQBAJ&oi=fnd&pg=PA2&dq=penelitian+kuantitatif&ots=Jx7tMpWEcm&sig=ZpqKsBQPtBRDCqj2P7eVSqzM1-g&redir_esc=y#v=onepage&q=penelitian kuantitatif&f=false
 36. Imron I. Analisa Pengaruh Kualitas Produk Terhadap Kepuasan Konsumen Menggunakan Metode Kuantitatif Pada CV. Meubele Berkah Tangerang. *Indones J Softw Eng.* 2019;5(1):19–28.
 37. Nursalam 2014. *Konsep-Dan-Penerapan-Methodologi-Penelitian-Ilmu-Keperawatan-Ed-2_Library-Stikes-Pekajangan-2014.Pdf.* 2014. p. 1–245.
 38. *Metodologi Penelitian Kuantitatif, Kualitatif, dan Penelitian Tindakan Kelas ...* - Pinton Setya Mustafa, Hafidz Gusdiyanto, Andif Victoria, Ndaru Kukuh Masgumelar, Nurika Dyah Lestariningsih, Hanik Maslacha, Dedi Ardiyanto, Hendra Arya Hutama, Matheos Jerison Boru, Iwan Fachrozi, Estrado Isaci Selestiano Rodriquez, Taufan Bayu Prasetyo, Syaiful Romadhana - Google Books [Internet]. [cited 2020 Dec 22]. Available from: <https://books.google.co.id/books?id=s-kOEAAAQBAJ&pg=PA33&dq=definisi+operasional+adalah&hl=en&sa=X&ved=2ahUKEwiQ8NrI7eHtAhVNaCsKHaw2BR4Q6AEwAnoECAQQAg#v=onepage&q=definisi operasional adalah&f=false>
 39. *Metode Riset Akuntansi* - Iman Supriadi - Google Books [Internet]. [cited 2020 Dec 17]. Available from: <https://books.google.co.id/books?id=yhz-DwAAQBAJ&pg=PA133&dq=skala+pengukuran&hl=en&sa=X&ved=2ahUKEwjdbm->

- 1rNPtAhVZeX0KHWetCcsQ6AEwAHoECAAQAg#v=onepage&q=skala pengukuran&f=false
40. Metodologi Penelitian Kesehatan dan Pendidikan - H. Syamsunie Carsel HR - Google Books [Internet]. [cited 2021 Jan 5]. Available from: <https://books.google.co.id/books?id=PFd1DwAAQBAJ&pg=PA80&dq=V. Wiratna+Sujarweni,+2014&hl=en&sa=X&ved=2ahUKEwjB18u5iITuAhXUZSsKHdpWDxcQ6AEwAHoECAAQAg#v=onepage&q=V. Wiratna Sujarweni%2C 2014&f=false>
 41. Wahyuni L, Dwi E, Yasmara D. Jurnal Keperawatan Muhammadiyah 3(1) 2018. Keperawatan Muhammadiyah. 2018;3(2):1–15.
 42. Eka Nur Kamilah 2015. DISTRIBUSI NILAI r. Pengaruh keterampilan mengajar guru terhadap Has belajar siswa pada mata pelajaran Akunt Univ. 2015;91.
 43. CAMI: Aplikasi Uji Validitas dan Reliabilitas Instrumen Penelitian Berbasis Web - Ovan, Andika Saputra - Google Books [Internet]. [cited 2021 Jan 5]. Available from: <https://books.google.co.id/books?id=mZgMEAAAQBAJ&printsec=frontcover&dq=uji+validitas+dan+reliabilitas+adalah&hl=en&sa=X&ved=2ahUK Ewj4-IWzloTuAhV34HMBHazEAvwQ6AEwAHoECAQQAg#v=onepage&q=uji validitas dan reliabilitas adalah&f=false>
 44. Metodologi Penelitian Kuantitatif: Edisi Kedua - Pror. Dr. H. M. Burhan Bungin, S.Sos., M.si. - Google Books [Internet]. [cited 2021 Jan 11]. Available from: <https://books.google.co.id/books?id=rBVNDwAAQBAJ&printsec=frontcover&dq=teknik+pengolahan+data&hl=en&sa=X&ved=2ahUKEwibi5nBxpLuAhUb8XMBHV11Cb0Q6AEwAXoECAgQAg#v=onepage&q=teknik pengolahan data&f=false>
 45. Anggoro WT, Aeni Q, Istioningsih I. Hubungan Karakteristik Perawat Dengan Perilaku Caring. J Keperawatan Jiwa. 2019;6(2):98.
 46. (No Title) [Internet]. [cited 2021 Jul 1]. Available from:

<http://download.garuda.ristekdikti.go.id/article.php?article=912518&val=11029&title=Perilaku Caring Perawat Berdasarkan Teori Jean Watson di Ruang Rawat Inap>

47. Firmansyah CS, Noprianty R, Karana I. Perilaku Caring Perawat Berdasarkan Teori Jean Watson di Ruang Rawat Inap. *J Kesehat Vokasional*. 2019;4(1):33.
48. Muzaiyanah R, Mayasari P. Gambaran Perilaku Caring Perawat Di Rumah Sakit Di Banda Aceh an Overview of Caring Behavior of Nurses in Hospitals in Banda Aceh. 2019;IV(2):56–63.
49. Pajnkihar M, Stiglic G, Vrbnjak D. The concept of Watson’s carative factors in nursing and their (dis)harmony with patient satisfaction. *PeerJ*. 2017;2017(2).
50. Sulisno M, Sari RP. Hubungan Perilaku Caring Perawat dengan Keyakinan dan Harapan Pasien Kanker di Rumah Sakit. *Media Med muda*. 2016;1(September):19–24.
51. Yuliawati AL. Gambaran Perilaku Caring Perawat Terhadap Pasien Di Ruang Rawat Inap Umum. *Indones Univ*. 2012;1–8.
52. Ery P, Suci L, Eka N. Hubungan Motivasi Kerja Dengan Perilaku Caring Perawat. *J Penelit Perawat Prof [Internet]*. 2019;1(November):89–94. Available from:
<http://jurnal.globalhealthsciencegroup.com/index.php/JPPP/article/download/83/65>
53. Mailani F, Fitri N. Hubungan Perilaku Caring Perawat Dengan Tingkat Kepuasan Pasien Bpjs Di Ruang Rawat Inap Rsud Dr. Rasidin Padang. *J Endur*. 2017;2(2):203.
54. Tiara, Lestari A. Perilaku Caring Perawat Dalam Meningkatkan Kepuasan Pasien rawat Inap. *J Keperawatan*. 2013;IX(2):115–20.