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ABSTRAK

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Gambaran Perilaku *Caring* Perawat di Rumah Sakit Penyakit Infeksi Jakarta

Caring merupakan perilaku atau sikap perawat dalam memberikan asuhan keperawatan. Perilaku *caring* perawat sangat diperlukan karena menjadi salah satu indikator kepuasan pasien dan berpengaruh terhadap kualitas mutu Rumah Sakit. Penerapan perilaku *caring* masih banyak yang belum optimal. Penelitian ini bertujuan untuk menggambarkan bagaimana perilaku *caring* perawat di rumah Sakit Penyakit Infeksi Jakarta baik secara umum maupun secara khusus berdasarkan 10 faktor karatif proses *caring*. Metode yang digunakan dalam penelitian ini yaitu dengan kuantitatif deskriptif dengan melakukan survey terhadap 102 responden perawat dari 9 ruang perawatan, diambil dengan cara *proporsional random sampling*. Instrument yang digunakan yaitu CBI (*Caring Behavior Inventory*). Hasil penelitian menunjukkan bahwa gambaran perilaku *caring* perawat secara umum masih kurang yaitu sebesar 52%. Faktor karatif yang di dominasi perilaku *caring* baik diantaranya membentuk sistem nilai *humanistic dan altruistic* yaitu sebesar 68,6%, menumbuhkan kepekaan terhadap diri sendiri dan orang lain sebesar 52,9%, menggunakan sistem pemecahan masalah yang sistematis sebesar 100%, proses pembelajaran sebesar 57,8%, penyediaan lingkungan sebesar 69,6% dan pemenuhan kebutuhan sebesar 64,7%. Sementara, faktor karatif yang didominasi perilaku *caring* kurang baik yaitu menanamkan kepercayaan dan harapan sebesar 52,9%, mengembangkan hubungan saling percaya sebesar 100%, meningkatkan penerimaan terhadap ungkapan perasaan positif dan negative sebesar 100% dan melibatkan kekuatan eksistensial fenomenologi dan spiritual sebesar 58,8%. Berdasarkan hasil penelitian ini diharapkan Penerapan perilaku *caring* sangat diperlukan karena dapat berdampak baik bagi perawat itu sendiri juga dapat berdampak terhadap pasien dan Rumah Sakit. Disarankan untuk dapat meningkatkan faktor-faktor karatif yang masih kurang melalui pendidikan pelatihan, seminar atau workshop.

Kata Kunci : Perilaku, *Caring*, Perawat
Daftar Pustaka : 53 (2010-2020)

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ABSTRACT

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Description of Behavior *Caring* Nursein Infectious Disease Hospital Jakarta

Caring is the behavior or attitude of nurses in providing nursing care. Nurse caring behavior is very necessary because it is one of the indicators of patient satisfaction and affects the quality of the hospital. The application of caring behavior is still not optimal. This study aims to describe how the caring behavior of nurses at the Jakarta Infectious Disease Hospital, both in general and specifically, is based on the 10 characteristic factors of the caring process. The method used in this research is descriptive quantitative by conducting a survey of 102 nurse respondents from 9 treatment rooms, taken by proportional random sampling. The instrument used is CBI (Caring Behavior Inventory). The results showed that the description of nurses' caring behavior in general was still lacking, namely 52%. Characteristic factors that are dominated by good caring behavior include forming a humanistic and altruistic value system that is 68.6%, growing sensitivity to self and others by 52.9%, using a systematic problemsolving system by 100%, the learning process by 57.8%, the provision of the environment by 69.6% and the fulfillment of needs by 64.7%. Meanwhile, the carative factors dominated by poor caring behavior are instilling trust and hope by 52.9%, developing a trusting relationship by 100%, increasing acceptance of the expression of positive and negative feelings by 100% and involving phenomenological and spiritual existential strengths by 58, 8%. Based on the results of this study, it is expected that the application of caring behavior is very necessary because it can have a good impact on nurses themselves and can also have an impact on patients and hospitals. It is recommended to be able to improve the carative factors that are still lacking through education, training, seminars or workshops.

Keywords : Behavior, Caring, Nurse

Bibliography : 53 (2010-2020)