

ABSTRACT

This aim of the research is to understand and explain the information experience of Limbah Pustaka's library manager in using information sources. The research method used in this study was a qualitative method, using semi-structured interviews and observations as data collection techniques. The data collection of this research involved 3 informants, namely the Head of Limbah Pustaka's library manager, the Deputy Head of Limbah Pustaka's library manager, and Limbah Pustaka's library waste banks section and they were selected using purposive sampling technique. The collected data were analyzed using thematic analysis techniques. The results of the analysis show four themes related to the information experience of library managers in using information sources. The first theme is information needs, which describes the various types of information needs that serve as the background for managers to use information sources. The second theme is information sources, which contains various types of information sources used and the perceived advantages of using information sources. The third theme is the fulfillment of information needs, which contains experiences that managers get during the process of fulfilling information needs, including the impacts and benefits obtained when using information sources. The fourth theme is the theme of constraints and solutions, which contains experiences regarding the obstacles and solutions obtained in using information sources. These constraints and solutions are the end of the information experience cycle felt by informants in using information sources.

Keywords: Information Experience; Resources; Library Manage; Library Management