ABSTRACT

Served as law enforcement, the police should always be organized in a variety situations and control in a variety of human behavior. Although the police do their job fair, good, and they work diplomatically still not an easy task. Police in carrying out his responsibilities as a law enforcement and justice has several tasks, namely as a patrol officer, detective, juvenile police, traffic police, officer training, officer identification, and laboratory personnel (crime). The phenomenon encourages research that examine how to improve the quality of working life member of the Dit. Reskrimum Central Java Police.

The model was developed to answer the research problem consists of four variables that include the variable characteristics of the organization and job characteristics as exogenous variables as well as the job stress and quality of work life as an endogenous variable that produced five research hypotheses. Data on the variables obtained through interview using questionnaires to 106 members of the DIT. Reskrimum Central Java Police. The collected data is then analyzed by using SEM.

Statistical test results showed that the statistical characteristics of the organization proved positive and significant effect on Job Stress, Job Characteristics proved statistically significant and positive effect on Job Stress, Job Stress has not been proven statistically significant effect on Quality of Life Work, Organizational Characteristics statistically proven effect positive and significant impact on quality of work life and job characteristics are statistically proven positive and significant impact on the Quality of Work Life.

Keywords: organizational characteristics, job characteristics, job stress, quality of working life

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