

CHAPTER IV

CONCLUSION

The main goals of this study are to show the types of Coates' gender language features used by Annie from *The Nanny Diaries* and Shane from *The Pacifier* and investigate how both characters differ in using them. The findings revealed that there are 338 utterances of Annie and Shane performing gender language features when talking to other characters, 197 of which are produced by Annie, and 141 others are by Shane.

According to the findings, both of these characters performed all seven types of gender language features proposed by Coates (2013), namely minimal responses, hedges, tag questions, questions, commands and directives, swearing and taboo language, and compliments. Annie is shown to have produced more gender language features on each type compared to Shane, except for one feature, which is commands and directives. Annie's most used feature is hedges (71 data), which she used to communicate with every character she was talking to, but she mostly use hedges when communicating to her employer, which are Mr. and Mr. X and their son, Grayer. Compared to Annie, Shane dominated in using commands and directives (60 data). Shane mostly used commands and directives to the Plummer children, where he aimed to order them what to do in order to discipline them.

Based on the observation, the difference in the use of gender language features between Annie and Shane is influenced by their characters' backgrounds

and the context in which they interact with other characters. Annie is a recent college graduate who struggled to find what she wanted to do and accidentally stumbled upon the world of nannies in the high society of Manhattan. She was portrayed to be polite toward her employer, and her communication style with Grayer is more nurturing. While Shane, who came from a military background, performed more utterances that are direct and commanding since he aims to discipline the Plummers' children and protect them. I recommend that future researchers conduct more studies on men's and women's language features using Coates' model and use various and larger data sets that can be found in other literary works or movies.