

## **CHAPTER V**

### **CONCLUSION AND SUGGESTION**

#### **5.1 Conclusion**

The findings from interviews with ministry staff and experts, as well as the results of main field testing, demonstrate a clear demand for a standardized, bilingual resource that can reduce confusion and inconsistency in official translations. It is evidenced by the highest mean score (3.92). It means glossary terms and definition can be used as a reference that aligns with international convention. The glossary is considered feasible and beneficial, as evidenced by the highest mean score (3.92) for the statement, "This glossary is a media product that is feasible to use and distribute to relevant institutions or stakeholders." It confirms that the product is not only functional but also ready for institutional use.

The research showed that a glossary should be based on authentic documents used within the ministry, international references like International Telecommunication Union (ITU) and International Telecommunication Satellite Organization (ITSO), and other international organizations. Terms were carefully selected and presented in a user-friendly format with bilingual entries, definitions, example usage, and visual elements. This structure aligns with the real translation needs of the staff, especially policy analysts and interns, and ensures relevance and ease of use. The strong scores in statements related to terminology accuracy and translation effectiveness (all above 3.5) confirm that the glossary content meets practical demands.

The study found that the glossary functioned as a central reference that assist in standardizing terms across various departments. This directly addresses the previously identified issue of inconsistent translations in technical and official documents. By offering clear guidance and standardized terminology, the glossary was supported by policy analysts, both from technical and non-technical, and student intern at ministry of communication and digital affairs to produce more reliable and coherent documents.

Its utility in professional environments, as tested during the main field trial, proves that it can strengthen institutional translation practices.

## **5.2 Suggestion**

Future research may expand this study into other thematic areas within the ministry, including digital transformation, cybersecurity, or broadcasting. Researchers may also investigate the integration of the glossary into AI-powered translation tools or terminology management systems. Furthermore, evaluating user experience with different formats, such as mobile apps or online databases can contribute to refine future editions. This methodology can be applied to other government or technical sectors that require precise bilingual terminology and it promotes scientific study and practical application of linguistics as well as public sector translation practices.