

DAFTAR PUSTAKA

- Abdulsyani. 2017. *Sosiologi Skematika, Teori, dan Terapan*. Jakarta: Bumi Aksara.
- Agranoff, Robert & McGuire, Michael. 2013. *Collaborative Public Management: New Strategies for Local Governments*. Washington, D.C.: Georgetown University Press.
- Anderson, E.T. & McFarlane, J. 2004. *Community as Partner Theory and Practice in Nursing* 4th Ed. Philadelphia
- Anderson, James E. 2013. *Public Policy Making-An Introduction*. (second edition). Texas A: M University.
- Ansell, Christopher dan Gash, Alison. 2007. "Collaborative Governance in Theory and Practice". *Journal of Public Administration Research and Theory*, Vol. 18 No. 4. pp. 543-571.
- Ansell, Christopher, 2014, *Pragmatist Democracy: Evolutionary Learning as Public Philosophy*, New York: Oxford University Press, Inc.
- Anthony, Mary K. dan Hudson-Barr, Diane. 2004. "A Patient-Centered Model of Care for Hospital Discharge". *Clinical Nursing Research*, Vol. 13, No. 2, pp. 117-136
- Bertakis, K. D. dan R. Azari. 2011. "Patient-Centered Care Is Associated with Decreased Health Care Utilization". *The Journal of the American Board of Family Medicine*, Vol. 24, No. 3, pp. 229–339.
- Bozeman, Barry. 2007. *All Organizations Are Public: Bridging Public and Private Organizational Theories*. San Francisco: Jossey-Bass.
- Carpenter, Mason. A. dan Sanders, Wm, Gerard. 2009. *Strategic Management: A Dynamic Perspective*, 2nd Edition. New Jersey: Pearson Printice Hall.
- Connick, Sarah, and Judith Innes. 2003. "Outcomes of Collaborative Water Policy Making: Applying Complexity Thinking to Evaluation". *Journal of Environmental Planning and Management* Vol. 46.
- Creswell, J. W, 2018. *Research design: Qualitative, Quantitative, and Mixed Methods Approaches*, 2nd ed. Thousand Oaks, CA: Sage
- Denzin, Norman K. dan Yvonna S. Lincoln. 2015. *Qualitative Research. Third Edition*. California: Sage Publication. Inc.
- Dilulio, Jr, John J. 2009. *Deregulating the Public Service: Can Government Be Improved?*. Washington: The Brookings Institution.
- Djumara, Noorsyamsa. 2008. *Negosiasi, Kolaborasi dan Jejaring Kerja*. Jakarta: Lembaga Administrasi Negara-RI.

- Donahue, John D. & Zeckhauser, Richard J., 2011, *Collaborative Governance: provate roles for public goals in turbulent times*, New Jersey: Princenton University Press.
- Drenkard, K., N. 2013. *Patient-Centered Care*. American Nurses Credentialing Center.
- Dunn, William N. dan Valdivieso, Gustavo. 2015. *Public Policy Analysis*. Pittsburgh: Kindle Book.
- Ells, Carolyn, Matthew R. Hunt, and Jane Chambers-Evans. 2011. "Relational Autonomy as an Essential Component of Patient-Centered Care." *IJFAB: International Journal of Feminist Approaches to Bioethics* 4 (2): 79-101
- Emerson, Kirk, Tina Nabatchi dan Stephen Balogh. 2012. "An Integrative Framework for Collaborative Governance". *Journal of Public Administration Research and Theory*, Vol. 22, No. 1, pp1-29
- Ernawati, Eka dan Lusiani, Milawati. 2019. "Studi Fenomenologi: Pelaksanaan *Patient Center Care* Perspektif Pasien dan Perawat di RS dr. Dradjat Prawiranegara Serang". *Faletehan Health Journal*, Vol. 6, No. 3, hlm. 83-90.
- Eva Marti, Sri Andarini dan Retno Lestari. 2015. "Studi Fenomenologi Penerapan Prinsip *Patient Centered Care* Pada Saat Proses Resusitasi di IGD RSUD Saiful Anwar Malang". *The Indonesian Journal Of Health Science*, Vol. 6, No. 1. hlm. 73-89.
- Fauzan, H. Ahmad dan Widodo, Hariadi. 2019. "Hubungan Pelaksanaan *Patient Centered Care* Dengan Pengalaman Klien Rawat Inap Rumah Sakit Sari Mulia Banjarmasin". *Dinamika Kesehatan Jurnal Kebidanan dan Keperawatan*, Vol 10, No.2, hlm. 505-518.
- Fischer, Frank, Gerald J. Miller dan Mara S. Sidney. 2014. *Handbook of Public Policy Analysis: Theory, Politics, and Methods*. Pensiylvania: CRC Press.
- Forman, Harriet. 2010. *Nursing Leadership for Patient-Centered Care: Authenticity, Presence, Intuition, Expertise*. New York: Springer Publishing Company.
- Frampton, S., Sara, G., Carrie, B., Maria, H., Shery, H., Susan, B.S., dan Susan, S. 2008. *Patient-Centered Care Improvement Guide*. Camden: Planetree, Inc.
- Freeman, Jody. 1997. "*Collaborative Governance in the Administrative State*". *UCLA Law Review*, Vol. 45, No. 1.
- Gray, Barbara, 2009, *Collaborating: Finding common ground for multi-party problems*. San Francisco, CA: Jossey-Bass.

- Handayani, Fitriya. 2019. "Hubungan Komunikasi Dan Reward Dengan Penerapan *Patient Centered Care* Di Instalasi Rawat Inap". *Journal of Borneo Holistic Health*, Vol. 2, No. 1, hlm. 125-134.
- Harmon, Michael M. dan Mayor, Richard T. 2016. *Organization Theory for Public Administration*. Boston: Little, Brown & Co.
- Henry, N. 2005. *Public Administration and Public Affairs*. Sixth Edition. Englewood Cliffs, N.J.: Prentice –Hall.
- Holzer, Marc. 2012. "An Analysis of Collaborative Governance Models the Context of Shared Services". Dalam Lauer Schachter, Hindy Kaifeng, Yang. *The State of Citizen Participation in America*. Charlotte: InformationAge Publishing.
- Hudon, Catherine, Martin Fortin, Jeannie L. Haggerty, Mireille Lambert, and Marie-Eve Poitras. 2011. "Measuring Patients' Perceptions of Patient-Centered Care: A Systematic Review of Tools for Family Medicine." *The Annals of Family Medicine* Vol. 9, No. 2, pp. 155–64
- Hudson, Valerie M. 2012. *Foreign Policy Analysis: Classic and Contemporary Theory*. Plymouth: Rowman and Littlefield Publishers, Inc.
- Interprofessional Education Collaborative Expert Panel, 2011. *Core competencies for interprofessional collaborative practice: Report of an expert panel*. Washington, D.C.: Interprofessional Education Collaborative.
- Ireland, R. Duane, Michael A. Hitt dan Robert E. Hoskisson. 2011. *Strategic Manajement: Competitiveness and Globalization*. Edisi Bahasa Indonesia, Jakarta: Salemba Empat.
- Islamy, M. Irfan. 2013. *Prinsip-prinsip Perumusan Kebijakan Negara*. Jakarta: Bumi Aksara.
- Kaplan, Abraham. 2014. *Power and Society*. New Haven: Yale University Press
- Keban, Yeremias T. 2011. "Pembangunan Birokrasi di Indonesia: Agenda Kenegaraan yang Terabaikan". Pidato Pengukuhan Guru Besar pada Fakultas Ilmu Sosial dan Ilmu Politik Universitas Gadjah Mada Yogyakarta.
- _____. 2014. *Enam Dimensi Strategis Administrasi Publik, Konsep, Teori dan Isu*. Yogyakarta: Gava Media.
- King, M. B. 1990. *Clinical nurse specialist collaboration with physicians*. *Clinical Nurse Specialist*, 4, 172 – 177.
- Kirschling, Jane Marie dan Bednash, Geraldine. 2012. "Interprofessional Collaborative Practice". *Journal of Peri Anesthesia Nursing*, Vol 27, No 6. pp 374-375

- Kodama, Mitsuru. 2018. *Collaboration dynamic Capabilities for Service: Innovation Creating a New Healthcare Ecosystem*. Switzerland: Palgrave Macmillan.
- Koswara, E. 2012. *Otonomi Daerah untuk Daerah dan Kemandirian Rakyat*. Jakarta: Candi Cipta Piramida.
- Kreindler, Sara A. 2013. "The Politics Of Patient-Centred Care". *Health Expectations*, Vol. 18, No. 1, pp.1139–1150
- Kurniadi, Budi. 2013. *Manajemen Publik*. Jakarta: Raja Grafindo Persada.
- Lai, Emily R. 2011. *Collaborations: A Literature Review*. Pearson.
- Lane, Frederick S. 2012. *Current Issues in Public Administration*. (third edition), New York: St. Martin's Press.
- Lincoln, Yvonna S dan Guba, Egon G. 2015. *Handbooks of Qualitative Research*, London: Sage Publication.
- Lindeke, L., dan Sieckert, A. M. 2005. "Nurse-Physician Workplace Collaboration". *Online Journal of Issues in Nursing*.
- LoPresti, Kelly, Julianne Camera, Elizabeth Barrett, Caroline Gosse, Donna Johnson, Gaya Amirthavasari, John Nashid, Mirabel Mbuagbaw, Thuvaraha Vanniyasingam, dan Lawrence Mbuagbaw. 2020. "Implementing the Patient Care Collaborative Model in Three General Internal Medicine Units: A Mixed-Methods Healthcare Improvement Initiative". *BMJ Open Quality*, Vol. 10, No. 9. pp. 1-8.
- Lumenta, Nico. A. 2015. *PCC; Sintesis berbagai Referensi*. Komisi Akreditasi Rumah Sakit
- Maghsoudi, Tahereh, Rosalía Cascón-Pereira dan Ana Beatriz Hernández Lara. 2020. "The Role of Collaborative Healthcare in Improving Social Sustainability: A Conceptual Framework". *Sustainability*, Vol. 12, No. 16. pp. 1-15.
- Mahmudi. 2010. *Manajemen Kinerja Sektor Publik*. Jakarta: STIE YKPN.
- Marshall, Edward M. 2005. *Transforming The Way We Work: The Power of the Collaborative Work Place*. AMACOM.
- Marume, S.B.M, Chipso Mutongi dan N.C. Madziyire. 2016. "An Analysis of Public Policy Implementation". *Journal of Bussiness and Management*. Vol. 18. Issue. 4.
- Mathis, Robert L dan Jackson, John H. 2013. *Manajemen Sumber Daya Manusia*. Buku 1, Alih Bahasa: Jimmy Sadeli dan Bayu. Prawira Hie, Jakarta: Salemba Empat.

- Mintzberg, Henry. 2013. *The Nature of Managerial Work*. New York: Harper and Row Publisher.
- Moleong, Lexy. 2008. *Metode Penelitian Kualitatif*. Bandung: PT. Remaja Rosdakarya.
- Morley, Lyndon dan Cashell, Angela. 2017. "Collaboration in Health Care". *Journal of Medical Imaging and Radiation Sciences*, Vol. 48, pp. 207-216.
- Morse, Ricardo S dan Stephens, John B. 2012. "Teaching Collaborative Governance: Phases, Competencies, and Case-Based Learning". *Journal of Public Affairs Education*. Vol. 18, No. 3, pp. 565-584
- Munthe, Hisam Jul Fikri. 2020. "Kolaborasi Antar Tenaga Kesehatan Khususnya Perawat Dengan Dokter Di Rumah Sakit". *Jurnal Kesehatan Vokasional*, Vol. 5, No. 1.
- Narwoko, J. Dwi. 2014. *Sosiologi Teks Pengantar dan Terapan*. Jakarta: Prenada Media.
- Nasution. 2003. *Metode Penelitian Naturalistik Kualitatif*. Bandung: Tarsito.
- Nawawi, Hadari. 2014. *Administrasi Pendidikan*. Jakarta: Gunung Agung.
- Nazir, Mochammad, 2010. *Metode Penelitian*. Jakarta: Ghalia Indonesia.
- Ndraha, Taliziduhu. 2011. *Dimensi-Dimensi Pemerintahan*. Jakarta: PT Bumi Aksara.
- Newman, Janet, Marian Barnes, Helen Sullivan dan Andrew Knops, 2004, "Public Participation and Collaborative Governance". *Journal of Social Policy*. Vol. 33, No. 2. pp. 203-223.
- O. Kotevska, E. Vlahu-Gjorgievska, V. Trajkovic dan S. Koceski. 2012. "Towards a Patient-Centered Collaborative Health Care System Model". *International Journal of Computer Theory and Engineering*, Vol. 4, No. 6, pp. 1025-1029.
- Ott, J.S, Hyde, A.C. dan Shafritz J.M. 2011. *Publik Management: The Essential Reading*. Chicago: Lyceum Books/ Nelson-Hall Publisher.
- Overman, E. Samuel. 2010. *Public Management, Research in the United States*. Revised Edition, New York: Praeger Publishing, Co.
- Pamudji. 2015. *Kerjasama Antar daerah dalam rangka pembinaan wilayah: suatu tinjauan dari segi administrasi negara*, Jakarta: Bina Aksara.
- Parker, R.S. 2012. *Policy and administration dalam Public Policy and Administration in Australia: A Reader*. Sydney: Pty. LTD.
- Patton, Carl V. dan David S. Savicky. 2011. *Basic Methods of Policy Analysis and Planning*. London: Prentice Hall.

- Patton, M. Q. (2002). *Qualitative Research & Evaluation Methods* (3 ed.). California: Sage Publishing.
- Picker Institute. 2004. *Patient Centered Care Improvement*, www.picker.org
- Pratikno. 2007. "Governance dan Krisis Teori Organisasi". *Jurnal Administrasi Kebijakan Publik*, Vol.12, No.2.
- Purwanto, Erwan Agus 2010. *Birokrasi Publik dalam Sistem Politik Semi-Parlementer*. Yogyakarta: Gava Media.
- Rachma, Anggie Havistia dan Kamil, Hajjul. 2019. "Pelaksanaan *Patient Centered Care* Di Rumah Sakit Umum Kota Banda Aceh". *Idea Nursing Journal*, Vol. X No. 1, hlm. 1-10.
- Raco. 2010. *Metode Penelitian Kualitatif; Jenis, Karakteristik, dan Keunggulannya*, Jakarta, PT Grasindo
- Reilly, Thom. 1998. "Communities in Conflict: Resolving Differences Through Collaborative Efforts in Environmental Planning and Human Service Delivery". *Journal of Sociology and Welfare*, Vol. 25.
- Riskiyah, Tita Hariyanti dan Siti Juhariah. 2017. "Pengalaman Pasien Rawat Inap terhadap Penerapan *Patient Centered Care* di RS UMM". *Jurnal Kedokteran Brawijaya*, Vol. 29, No. 04, hlm. 358-363.
- Rosen, E.D, 2003. *Improving Public Sector Productivity: Concept and Practice*. London: Sage Publications, International Educational and Professional Publisher.
- Sangkala. 2012. *Dimensi-Dimensi Manajemen Publik*. Yogyakarta: Ombak.
- Shafritz, J.M., dan Hyde, A.C. 2011. *Classics of Public Administration*, Pacific Grove, CA: Brooks/Cole Publishing Company.
- Shaller, Dale. 2007. *Patient-Centered Care: What Does It Take?* Commonwealth Fund New York.
- Smit, Susan. 1998. "Collaborative Approaches to Pacific Northwest Fisheries Management: The Salmon Experience". *Willamette Journal of International Law and Dispute Resolution*, Vol. 6, No. 29.
- Steven L., Yaffee dan Wondolleck, Julia. 2013. "Collaborative ecosystem planning processes in the United States: Evolution and challenges". *Jurnal Environments* Vol. 31, No. 2.
- Sudarmo. 2011. *Isu-Isu Administrasi Publik Dalam Perspektif Governance*. MAP UNS: SMART Media.
- Sugiyono. 2017. *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta, CV.

- Sullivan, Jennifer L, Dana Beth Weinburg, Stefanie Gidmark, Ryann L Engle, Victoria A Parker dan Denise A Tyler. 2019. "Collaborative capacity and patient-centered care in the Veterans' Health Administration Community Living Centers". *International Journal of Care Coordination*, Vol. 22, No. 2, pp.90–99
- Sunggono. 2012. *Hukum dan Kebijakan Publik*. Jakarta: Sinar Grafika. Suradinata,
- Ermaya. 2008. *Manajemen Pemerintahan dan Otonomi Daerah*. Bandung: Ramadan.
- Teguh, Dony. 2012. *Upaya Meningkatkan Efektifitas Manajemen Publik*. Bandung: Remaja Rosdakarya.
- Thoha, Miftah. 2018. *Ilmu Administrasi Publik Kontemporer*. Jakarta: Kencana.
- Thomson, Ann Marie & Perry, James L. 2006. "Collaboration Processes: Inside the Black Box", Paper presented on Public Administration Review Academic Research Library, Vol. 66.
- Wahab, Solichin Abdul. 2012. *Analisis Kebijaksanaan, Dari Formulasi Ke Implementasi Kebijaksanaan Negara*. Jakarta: Bumi Aksara.
- Warner, M., Ford-Gilboe, M., Laforet-Fliesser, Y., Olson, J., & Ward-Griffin, C. 1994. *The teamwork project: A collaborative approach to learning to nurse families*. *Journal of Nursing Education*, 33, 5 – 12.
- Warsono, Hardi. 2016. Buku Ajar Teori Administrasi, Departemen Administrasi Publik, Fakultas Ilmu Sosial dan Ilmu Politik Universitas Diponegoro.
- Whitford, Andrew B. dan Lee, Soo-Young. 2010. "Taesik Yun & Chan Su Jung; Collaborative Behavior And The Performance Of Government Agencies", *International Public Management Journal*, Vol. 13, No. 4, pp. 321-349
- Winarno, Budi. 2012. *Teori dan Proses Kebijakan Publik*, Yogyakarta: Media Pressindo.
- Winge, Monica. 2016. "Collaboration and Coordination Challenges in Patient-Centered Care: Models and Information Services". Thesis of PhD Degree, Department of Computer and System Sciences, Stockholm University.
- Wiratraman, R Herlambang Perdana. 2007. *Good governance and legal reform in Indonesia*. Office of Human Rights Studies and Social Development, Mahidol University.
- World Health Organization (WHO). 2015. *Global Strategy on Integrated People-Centred Health Services*. Geneva, Switzerland: WHO Press.