



**LIABILITY OF INDONESIA AIRLINES COMPANY FOR NEGLIGENCE THAT
CAUSES FLIGHT DELAYS**

THESIS

Compiled To Fulfill the Conditions and Requirements for Obtaining a Law Degree Majoring
in Business Law at the Faculty of Law Diponegoro University Semarang

By:

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THAT CAUSES FLIGHT DELAYS

THESIS

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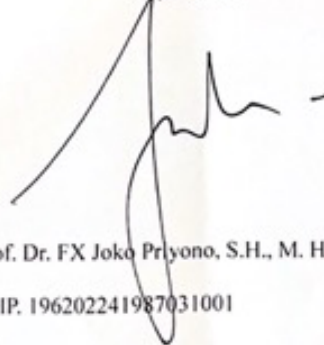
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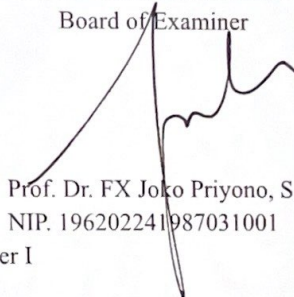
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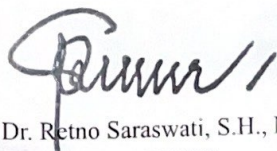


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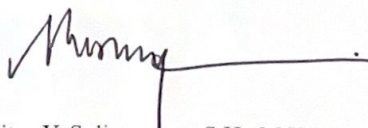
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STATEMENTS

I hereby declare that this Undergraduate Thesis has never been submitted to obtain a degree in another university, and to the best of my knowledge, there are no works or opinions that have been written or published by other people, except those that are written in this manuscript and mention in the bibliography.

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MOTTO AND DEDICATION

A. MOTTO

1. “Without love intelligence is dangerous, without intelligence love is not enough”. B.J Habibie
2. A human being does not have the capacity to choose what obstacles he or she will face, but a human being does have the capacity to choose how to deal with those obstacles.

B. DEDICATION

This thesis is dedicated to:

1. The one and only Allah SWT as a form of gratitude for the knowledge that Allah SWT has given me.
2. Dear Father, Babul Khoir Harahap, S.H., M.H. Dear Mother, Sufianti Suryaninghsih Siregar, to my brother, Bani Kohar Harahap, S.H., L.L.M and my sister, Ryka Fitri Amalia Harahap, B.A and Yessi Serena Rangkuti S.H., M.H. who have consistently bestowed upon me their prayers, support, and imparted to me the profound significance of existence.

PREAMBLE

All thanks and gratitude are owed to Allah, the most Merciful and Compassionate. The author was able to finish the thesis named "Legal Liability Of Indonesia Airplanes Company For Negligence That Causes Flight Delays" with the help of abundant grace and guidance. For my bachelor's degree in law at Diponegoro University Semarang, I am required to complete a final project. The author recognizes that gathering resources, literature, and data for this thesis required reviewing, analyzing, and receiving aid from various individuals in the form of energy and suggestions, ultimately enabling the completion of the thesis. Therefore, the author would like to take this occasion to express her gratitude to the following individuals:

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ABSTRACT

Air travel is a convenient, cost-effective, rapid, and effective means of transportation. Air freight services are a clear and logical solution in the modern world when efficiency and speed are paramount. Air transportation is indeed a top alternative for passenger transit. However, transportation businesses face numerous challenges, one of which is the issue of flight delays. Air transportation businesses have fundamental obligations to fulfill in conducting their transportation operations and ensuring the security of passengers. This study employs normative legal research methodologies. The research specification is characterized by an analytical and descriptive approach. The data utilized is secondary data, which encompasses primary, secondary, and tertiary legal materials. Research findings indicate that airline companies can be held responsible for flight delays resulting from negligence. Negligence, in this context, refers to the failure of airline companies to fulfill their obligations as carriers, leading to discrepancies in departure and arrival times compared to the scheduled times. When passengers suffer losses due to flight delays, the airline company responsible for the flight must compensate for the loss. The amount of compensation to be paid must be determined based on applicable laws or regulations, as stipulated in Law No. 1 of 2009 concerning Aviation and related Minister of Transportation Regulations. The air carrier's liability will not apply if it can be proven that there has been an event beyond human control, such as a natural disaster.

Keywords: Legal Liability, Airplanes Company, Negligence, Flight Delays.