## **CHAPTER V**

## CONCLUSION

Shameless is a novel written by Karen Robards published by Gallery Books in 2010. The novel tells the story of Elisabeth Banning, the youngest of the Banning sisters who has a bad reputation over the scandal of breaking off her three engagements which is lead her into a dangerous situation that makes her meet Neil Severin who unexpectedly becomes the role of hero and makes Elisabeth fall in love with him by saving her. The end of her recent engagement lead her to face many tough problems and has to make a way to resolve them.

These kinds of problems provoke Elisabeth into conflict with herself. A conflict where Elisabeth faces a situation in which there are opposing ideas, opinions, feelings, or wishes in her heart and has to do with her psychologies aside from her external conflict. According to psychoanalyst Kurt Lewin in psychology conflict theory, three psychological conflicts occur in Elisabeth Banning. They are approach-approach conflict, avoidance-avoidance conflict, and approach-avoidance conflict. But the root of why Elisabeth has to through all the conflict is no other than the shamelessness of Elisabeth herself towards man and against society as a result of her fear and what she believes about love and marriage that makes her shameless. Then, in the way to resolve the conflict, conflict resolution such as avoiding, competing, compromising, collaborating, and accommodating is used by Elisabeth in this novel with different effects of the decision that she makes.

In the end of story, after Elisabeth has to go through all the conflict and the tough time that requires her to make some decision and accept the consequences, eventually she can resolve her conflict, found the right man that love her sincerely, marry him, improving her reputation in the society and live happily with her husband, family, and friends.

Based on the story in the novel, the writer concluded that in real life people could be facing many problem that requires them to choose between two options which does not always refers to positive options and whether they are realized or not, sometimes the cause of this situation is on the people's faith itself. They are often confronted with situations in which they have to choose between hard and negative choices that they do not want it. Eventually, they have to make a way to solve their problem or the upcoming problem that might be happened. Also accepting every impact or effect of the option that they choose for themselves, their beloved family, and the people around them.