

## **CHAPTER IV**

### **CONCLUSION**

The researcher discovered that Angel made a total of 95 utterances. The women's language features proposed by Coates (2013) are present in Angel utterances. The results showed that the main female characters used language features. The seven features used by the main female character are minimal responses, lexical hedges, tag questions, questions, commands and directives, swearing and taboo language, and compliments. The result shows that the most common feature used by Angel is question. The use of the question feature rapidly increases after Angel experiences hard things in her life so she has to face all challenges and she has many things that change in her life. Therefore, Angel used this feature to get information about many things she did not know yet. She used this feature to convey her emotions, gather information, introduce new topics, and keep the conversation going.

The following research conclusion relates to the way Angel uses language features in the movie *Redeeming Love*, where she primarily uses the expressive function. Angel uses the expressive function in minimal response to express agreement and to express understanding. Angel also uses the expressive function in lexical hedges and fillers, which shows to express uncertainty, and feeling, toward something. Additionally, Angel uses an expressive function in the tag question to express uncertainty and to confirm the assumption, because of the

doubts about something. At the same time, the question is used by Angel to effectively convey her emotions and feelings. Meanwhile, swear words are used in expressive functions to express personal emotions such as anger, and frustration. Another thing contained in the expressive function is a compliment for the expression of admiration about something.

Another language function used by Angel is the referential function. This language function is found in utterances containing tag questions uttered by Angel to confirm the speaker's opinion when the speaker already knows that the statement is accurate. In addition, the referential function is also found in the question to provide information, confirm the spoken statement, and provide facts about something.

The directive functions in command and directives are to request and command other speakers. Angel is powerless in her life, so she lacks the confidence to command someone. Angel could only provide orders and directions when requesting something.

The following language function is phatic and metalinguistics. The focus of the metalinguistics function is paying attention to the actual code or on explaining and negotiations. Only in question, Angel use the metalinguistics function. Angel also uses phatic function in women's language in questions and minimal responses. Angel uses this function to build solidarity and maintain relationships.

Factors that influence the uses of women's language features in Angel utterances are participant, setting, or social context and topic. The participants

influence the use of women's language features when Angel talks with a person who has a higher status than Angel and talks with her friend. The setting factor or the social context experienced by Angel is also important factors that influence the use of language. Angel in a certain situation, tends to change her way of speaking. The topic being discussed can also influence Angel's language use. Depending on the topic, she might adapt her language to match the social norms or expectations related to that topic.