## **CHAPTER IV**

## **CONCLUSION**

This study uses Lakoff's and Coates's theories to determine the language features spoken by Lucy Hutton. However, the writer finds a difference between the results and the applied theory.

Based on the result and discussion, Lucy uses both women's language features from Lakoff (2004) and men's features from Coates (2013). The women's language features that Lucy uses are unconfident hedges, powerless tag questions, rising intonation, avoidance of strong words, empty adjectives, intensifiers, emphatic stress, politeness, and specific colors. Correct grammar is the only feature of women's language that is not fulfilled. Furthermore, Lucy uses men's language: confident hedges, directive commands, compliments, swearing taboo language, minimal male response, powerful questions, and powerful tag questions.

The conclusion is that Lucy, as a woman, cannot leave her nature being as a woman. However, Lucy also uses the male language features of Coates's theory. Lucy is a woman who can be assertive, domineering, brave, and confident like a man and also shows masculinity by using harsh words and masculine compliments.

The factors are employment, urbanization, and modernization. This indicates that Lucy's language features changes because she has to adapt to various things when she grows up after moving to the city. Lucy is indeed influenced by the environment in which Lucy adapts and lives around her. This is also in line with how Eckert (2003:10) conveyed that gender is not something we are born with, but it is something we do. Lakoff (as cited in Holmes, 2013:301) said that women use language to strengthen their subordinate status, and they express indecisiveness and doubt.

For future researchers who will take the same topic regarding language features, it is advisable to do research by filling in the gaps in this and previous studies. This study examines language features that focus on only one character. Therefore, future researchers can conduct more extensive research by adding male and female characters. With that, future researchers will get different data and be able to make comparisons between the two figures.