Daftar Pustaka

Adeyemi, I. O., & Issa, A. O. (2020). Integrating Information System Success Model (ISSM) And Technology Acceptance Model (TAM): Proposing Students' Satisfaction with University Web Portal Model. *Record and Library Journal*, *6*(1), 69. https://doi.org/10.20473/rlj.v6-i1.2020.69-79

Aeni Hidayah, N., Hasanati, N., Novela Putri, R., Fiqry Musa, K., Nihayah, Z., & Muin, A. (2020). Analysis Using the Technology Acceptance Model (TAM) and DeLone McLean Information System (DM IS) Success Model of AIS Mobile User Acceptance. *2020 8th International Conference on Cyber and IT Service Management, CITSM 2020.* https://doi.org/10.1109/CITSM50537.2020.9268859

Al-Fadhli, A. A., Othman, M., Ali, N., & Al-Jamrh, B. A. (2018). Understanding health professionals' intention to use telehealth in Yemen: Using the delone and McLean IS success model. *Lecture Notes on Data Engineering and Communications Technologies*, *5*, 627–638. https://doi.org/10.1007/978-3-319-59427-9_65

An, M. H., You, S. C., Park, R. W., & Lee, S. (2021). Using an extended technology acceptance model to understand the factors influencing telehealth utilization after flattening the COVID-19 curve in South Korea: Cross- sectional survey study. *JMIR Medical Informatics*, *9*(1). https://doi.org/10.2196/25435

Antypas, K., & Wangberg, S. C. (2014). An internet- and mobile-based tailored intervention to enhance maintenance of physical activity after cardiac rehabilitation: Short-term results of a randomized controlled trial. *Journal of Medical Internet Research*, *16*(3), 1–20. https://doi.org/10.2196/jmir.3132

Bokolo, A. J. (2021). Application of telemedicine and eHealth technology for clinical services in response to COVID-19 pandemic. *Health and*

Technology, *11*(2), 359–366. https://doi.org/10.1007/s12553-020-00516-4

Chang, M. Y., Pang, C., Michael Tarn, J., Liu, T. S., & Yen, D. C. (2015). Exploring user acceptance of an e-hospital service: An empirical study in Taiwan. *Computer Standards and Interfaces*, *38*, 35–43. https://doi.org/10.1016/j.csi.2014.08.004

Chin, W. W. (1998). *The partial least squares approach to structural equation modeling*.

Dahlberg, T., Mallat, N., & Öörni, A. (2003). Trust enhanced technology acceptance model - consumer acceptance of mobile payment solutions. *Stockholm Mobility Roundtable*, 22–23.

Davis, F. D., Bagozzi, R. P., & Warshaw, P. R. (1989). User Acceptance of Computer Technology: A Comparison of Two Theoretical Models. *Management Science*, *35*(8), 982–1003. https://doi.org/10.1287/mnsc.35.8.982

Delone, W., & McLean, E. (2003). The DeLone and McLean Model of Information Systems Success: A Ten-Year Update. *Journal of Management Information Systems*, *19*(4), 9–30. Retrieved from http://mesharpe.metapress.com/content/PEQDJK46VY52V4Q6

Donelan, K., Barreto, E. A., Sossong, S., Michael, C., Estrada, J. J., Cohen, A. B., … Schwamm, L. H. (2019). Patient and clinician experiences with telehealth for patient follow-up care. *American Journal of Managed Care*, *25*(1), 40–44.

Faqih, K. M. S., & Jaradat, M.-I. R. (2015). Mobile Healthcare Adoption among Patients in a Developing Country Environment: Exploring the Influence of Age and Gender Differences. *International Business Research*, *8*(9). https://doi.org/10.5539/ibr.v8n9p142

Fornell, C., & Larcker, D. F. (1981). Structural Equation Models withUnobservable Variables and Measurement Error: Algebra and Statistics.

Journal of Marketing Research, *18*(3), 382. https://doi.org/10.2307/3150980

Gadabu, A., Sunguh, K., Arkorful, V. E., Uddin, M. M., & Lukman, S. (2019). *Examining Trust as a Key Determinant of eHealth Adoption in Malawi*. 1– 14. https://doi.org/10.21203/rs.2.17368/v1

Gorla, N., Somers, T. M., & Wong, B. (2010). Organizational impact of system quality, information quality, and service quality. *Journal of Strategic Information Systems*, *19*(3), 207–228. https://doi.org/10.1016/j.jsis.2010.05.001

Gu, D., Khan, S., Khan, I. U., Khan, S. U., Xie, Y., Li, X., & Zhang, G. (2021). Assessing the Adoption of e-Health Technology in a Developing Country: An Extension of the UTAUT Model. *SAGE Open*, *11*(3). https://doi.org/10.1177/21582440211027565

Gurjit, K., & Neena, G. (2006). E-health: A New Perspective on Global Health (india). *Journal of Evolution and Tenhnology*, *15*(1), 23–35.

Hair, J., Hollingsworth, C. L., Randolph, A. B., & Chong, A. Y. L. (2017). An updated and expanded assessment of PLS-SEM in information systems research. *Industrial Management and Data Systems*, *117*(3), 442–458. https://doi.org/10.1108/IMDS-04-2016-0130

Hirani, S. P., Rixon, L., Beynon, M., Cartwright, M., Cleanthous, S., Selva, A., … Newman, S. P. (2017). Quantifying beliefs regarding telehealth: Development of the Whole Systems Demonstrator Service User Technology Acceptability Questionnaire. *Journal of Telemedicine and Telecare*, *23*(4), 460–469. https://doi.org/10.1177/1357633X16649531

Hoque, M. R., Bao, Y., & Sorwar, G. (2017). Investigating factors influencing the adoption of e-Health in developing countries: A patient's perspective. *Informatics for Health and Social Care*, *42*(1), 1–17. https://doi.org/10.3109/17538157.2015.1075541

Hossain, N., Yokota, F., Sultana, N., & Ahmed, A. (2019). Factors Influencing

Rural End-Users' Acceptance of e-Health in Developing Countries: A study on Portable Health Clinic in Bangladesh. *Telemedicine and E-Health*, *25*(3), 221–229. https://doi.org/10.1089/tmj.2018.0039

Isaković, M., Sedlar, U., Volk, M., & Bešter, J. (2016). Usability pitfalls ofdiabetes mHealth apps for the elderly. *Journal of Diabetes Research*, *2016*, 1–9. https://doi.org/10.1155/2016/1604609

Jandavath, R. K. N., & Byram, A. (2016). Healthcare service quality effect on patient satisfaction and behavioural intentions in corporate hospitals in India. *International Journal of Pharmaceutical and Healthcare Marketing*, *10*(1), 48–74. https://doi.org/10.1108/IJPHM-07-2014-0043

Kaium, M. A., Bao, Y., Alam, M. Z., & Hoque, M. R. (2020). Understanding continuance usage intention of mHealth in a developing country: An empirical investigation. *International Journal of Pharmaceutical and Healthcare Marketing*, *14*(2), 251–272. https://doi.org/10.1108/IJPHM-06-2019-0041

Kim, J., & Park, H. A. (2012). Development of a health information technology acceptance model using consumers' health behavior intention. *Journal of Medical Internet Research*, *14*(5), 1–14. https://doi.org/10.2196/jmir.2143

Kintzle, S., Riva, W., & Castro, C. (2021). Satisfaction of the Use of Telehealth and Access to Care for Veterans During the COVID-19 Pandemic.*Telemedicine Journal and E-Health : The Official Journal of the American Telemedicine Association*.

Klaic, M., & Galea, M. P. (2020). Using the Technology Acceptance Model to Identify Factors That Predict Likelihood to Adopt Tele-Neurorehabilitation. *Frontiers in Neurology*, *11*(December). https://doi.org/10.3389/fneur.2020.580832

Mardiana, S., Tjakraatmadja, J. H., & Aprianingsih, A. (2015). DeLone-Mclean information system success model revisited: The separation of intention to

Use - Use and the integration of technology acceptance models. *International Journal of Economics and Financial Issues*, *5*(July), 172–182.

Monecke, A., & Leisch, F. (2012). semPLS: Structural Equation Modeling Using Partial Least Squares. *Journal of Statistical Software*, *48*(3), 1–32.

Nomura, A., Tanigawa, T., Muto, T., Oga, T., Fukushima, Y., Kiyosue, A., … Satake, K. (2019). Clinical efficacy of telemedicine compared to face-to-face clinic visits for smoking cessation: Multicenter open-label randomized controlled noninferiority trial. *Journal of Medical Internet Research*, *21*(4). https://doi.org/10.2196/13520

Pratono, A. H., & Maharani, A. (2018). Long-Term Care in Indonesia: The Role of Integrated Service Post for Elderly. *Journal of Aging and Health*, *30*(10), 1556–1573. https://doi.org/10.1177/0898264318794732

Rafique, H., Almagrabi, A. O., Shamim, A., Anwar, F., & Bashir, A. K. (2020). Investigating the Acceptance of Mobile Library Applications with an Extended Technology Acceptance Model (TAM). *Computers and Education*, *145*. https://doi.org/10.1016/j.compedu.2019.103732

Rahi, S., Khan, M. M., & Alghizzawi, M. (2021). Factors influencing the adoption of telemedicine health services during COVID-19 pandemic crisis: an integrative research model. *Enterprise Information Systems*, *15*(6), 769–793. https://doi.org/10.1080/17517575.2020.1850872

Seivert, S., & Badowski, M. E. (2021). The Rise of Telemedicine: Lessons from a Global Pandemic. *European Medical Journal*, *5*(1), 64–69. Retrieved from https://www.emjreviews.com/innovations/article/the-rise-of-telemedicine-lessons-from-a-global-pandemic/

Srur, B. L., & Drew, S. (2012). *Challenges in designing a successful e-health system for Australia*. (2001), 480–484. https://doi.org/10.1109/itime.2012.6291347

Sun, N., & Rau, P. L. P. (2015). The acceptance of personal health devices among

patients with chronic conditions. *International Journal of Medical Informatics*, *84*(4), 288–297. https://doi.org/10.1016/j.ijmedinf.2015.01.002

Tao, D., Fu, P., Wang, Y., Zhang, T., & Qu, X. (2019). Key characteristics in designing massive open online courses (MOOCs) for user acceptance: an application of the extended technology acceptance model. *Interactive Learning Environments*, *4820*. https://doi.org/10.1080/10494820.2019.1695214

Tebeje, T. H., & Klein, J. (2021). Applications of e-Health to Support Person-Centered Health Care at the Time of COVID-19 Pandemic. *Telemedicine and E-Health*, *27*(2), 150–158. https://doi.org/10.1089/tmj.2020.0201

Venkatesh, V., Michael G, M., Gordon B, D., & Fred D, D. (2003). User Acceptance of Information Technology: Toward a Unified View. *MIS Quarterly*, *27*(3), 425–478.

Wang, W., Sun, L., Liu, T., & Lai, T. (2021). The use of E-health during the COVID-19 pandemic: a case study in China's Hubei province. *Health Sociology Review*. https://doi.org/10.1080/14461242.2021.1941184

Webster, P. (2020). Virtual health care in the era of COVID-19. *Lancet (London, England)*, *395*(10231), 1180–1181. https://doi.org/10.1016/S0140-6736(20)30818-7

Wosik, J., Fudim, M., Cameron, B., Gellad, Z. F., Cho, A., Phinney, D., … Tcheng, J. (2020). Telehealth transformation: COVID-19 and the rise of virtual care. *Journal of the American Medical Informatics Association*, *27*(6), 957–962. https://doi.org/10.1093/jamia/ocaa067

Zaid, A. A., Arqawi, S., Al Shobaki, M. J., Arqawi, S. M., Mwais, R. M. A., & Abu-Naser, S. S. (2020). The Impact of Total Quality Management and Perceived Service Quality on Patient Satisfaction and Behavior Intention in Palestinian Healthcare Organizations. *Trku*, *62*(03), 221–232. Retrieved from https://www.researchgate.net/publication/341043587

Zhou, X., Snoswell, C. L., Harding, L. E., Bambling, M., Edirippulige, S., Bai, X., & Smith, A. C. (2020). The Role of Telehealth in Reducing the Mental Health Burden from COVID-19. *Telemedicine and E-Health*, *26*(4), 377– 379. https://doi.org/10.1089/tmj.2020.0068

Zubair Elahi, M., Liang, G., Jawad Malik, M., Dilawar, S., & Ilyas, B. (2021). Fear of Covid-19 and Intentions towards Adopting E-Health Services: Exploring the Technology Acceptance Model in the Scenario of Pandemic. *International Journal of Business, Economics and Management*, *8*(4), 270– 291. https://doi.org/10.18488/journal.62.2021.84.270.291