

DAFTAR PUSTAKA

- Abidin, ZS (2002), *Kebijakan Publik*, Jakarta: Yayasan Pancur Siwah.
- Amaranto, dkk (2003), *Police Stress Interventions*, (On-line) <http://brieftreatment.oxfordjournals.org/cgi/reprint/3/1/47>, (diakses bulan Januari, 2013).
- Beehr, YA dan JE Newman (1978), Job Stress, Employee Health And Organizational Effectiveness: A Facet Analysis, Model And Literature Review, *Personel Psycology*, p. 665-669.
- Bell, PA et al (1996), *Environmental Psychology*, USA: Harcourt.
- Bolhari, Alireza., Ali Rezaeean, Jafar Bolhari, dan Fatemeh Zare (2012), The Impact of Occupational Stress on Quality of Work Life among The Staff of e-Workspace, *World Academy Science and Technology*, 67.
- Carayon, Pascale., Peter Hoonakker, Segolene Marchand, dan Jen Schwarz (2003), Job Characteristics and Quality of Working Life in The It Workforce: The Role of Gender, *Proceeding of the 2003 ACM SIGMIS Conference*.
- Cascio, WF (1991), *Managing Human Resources : Productivity, Quality of Work Life*, Profits Edisi ke-4. McGraw-Hill Inc., United States.
- Cavanaugh , MA, WR Boswell, MV Roeling, and JW Bouddreau (2000), An Empirical Examination Of Self –Reported Work Stress Among US Manager, *Journal of Applied Psychology*, p.65-74.
- Chang, Kirk dan Luo Lu (2007), Characteristics of Organizational Culture, Stressors and Wellbeing, *Journal of Managerial Psychology*, 22 (6).
- Choi, Ga-Yong (2010), The Influence of Organizational Characteristics and Psychological Empowerment on Secondary Traumatic Stress of Social Workers Working with Family Violence or Sexual Assault Survivors, *National Symposium on Doctoral Research in Social Work*.
- Cooper , CL and J Marshall (1976), Occupational Sorce Of Stress : A Review Of The Literature Relating To Coronary Heart Disease And Metall III Health , *Journal of Occupational Psycology*, Vol No 1 , p. 11 – 28.
- Daniels, Kevin (2006), Rethinking of Job Characteristics in Work Stress Research, *Human Relation*, 59 (3).
- Edwards , JR and NP Rothbard (1999), Work And Family Stress And Well Being An Examination Of Person Environment Fit In The Work And Family Domains, *Organizational Behavior and Human Decision*, p. 85-129.
- Ferdinand, Augutsy (2005), *Structural Equation Modeling Dalam Penelitian Manajemen*, Semarang: Badan Penerbit Universitas Diponegoro.

- Ferdinand, Augusty (2006), *Metode Penelitian Manajemen*, Semarang: Badan Penerbit Universitas Diponegoro.
- Gibson, JI., JM Ivancevich dan JH Donelly (1996), *Organisasi, Perilaku, Struktur, dan Proses*, Jakarta: Binarupa Aksara.
- Gitosudarmo, Indriyo dan I Nyoman Sudarta (1997), *Perilaku Keorganisasian*, Yogyakarta: BPFE.
- Grandey , AA and R Cropanzano (1999), The Conservation of Resource Model Applied to Work Family Conflict and Strain, *Journal of Vocational Behavior*, p. 350-370.
- Haines (2003), *Police Stress and The Effects on the Family*. (On-line). <http://www.emich.edu/PoliceStressandtheEffectontheFamily>. (diakses bulan Januari 2013).
- Hariri, Afwan., Taher Al Habsji, M Al Musadieq (2004), Pengaruh Perbedaan Individu, Karakteristik Pekerjaan, dan Praktik Organisasi terhadap Kepuasan Kerja Karyawan (Studi pada Jurnalis Harian Pagi Jawa Pos Surabaya), *Jurnal Aplikasi Manajemen*, 2 (3).
- Hellriegel, Don dan Jhon W Slocum (1996), *Management*, Cincinnati Ohio: South Western College Publishing.
- Hoonakker, Peter., Alexandre Marian, Pascale carayon (2003), The Relation Between Job Characteristics and Quality of Working Life: The Role of Task Identity to Explain Gender and job Type Differences.
- Jahrie, F dan S Hariyoto (1999), *Human Resources Management (Manajemen Sumber Daya Manusia)*, Jakarta: AIMI.
- Jimmieson, Nerina L dan Deborah J Terry (1999), The Moderating Role of Task Characteristics in Determining Responses To A Stressfull Work Simulation, *Journal of Organizational Behavior*, 20 (5).
- Kleden, K (2001), *Potret Citra Polisi Indonesia*. (On-line). <http://www.kompas.com/kompas-cetak/0107/02/jatim/potr38.htm>. (diakses bulan Februari 2013).
- Kreitner, Robert and Angelo Kinicki (2005), *Perilaku Organisasi*, Salemba Empat, Jakarta.
- Kunarto (2001), *Perilaku Organisasi POLRI*, Jakarta: Cipta Manunggal.
- Lewis, David., Kevin Brazil., Paul Krueger., Lynne Lohfeld., and Erin Tjam (2001), Extrinsic and Intrinsic Determinants of Quality of Work Life, *International Journal Of Health Care Quality Assurance Incorporating Leadership In Health Service*, Vol. 14, p.9-15
- Luthans, Fred (2006), *Perilaku Organisasi*, Penerbit Andi Offset.

- Mageswari, S Uma dan NRV Prabhu (2012), Stress and Quality of Work Life: A Literature Review, *Asian Journal of Multidimensional Research*, 1 (3).
- Mangkunegara, Anwar Prabu (2006), *Evaluasi Kinerja SDM*, Bandung: Refika Aditama.
- McShane dan Von Glinow (2003), *Organizational Behavior*, New York: McGraw Hill.
- Meliala, A (2001), *Mengkritisi Polisi*, Jakarta: Kanisius.
- Musanef (2000), *Manajemen Kepegawaian di Indonesia*, Jakarta: Penerbit Masagung.
- Noor Arifin (1999), Aplikasi Konsep Quality of Work Life (QWL) dalam Upaya Menumbuhkan Motivasi Karyawan Berkinerja Unggul, *Usahawan*, 10 : pp.25-29.
- Nuzulia, S (2005), Peran Self Efficacy dan Strategi Coping terhadap Hubungan antara Stressor Kerja dan Stress Kerja, *Jurnal Psikologika*.
- Panggabean, Mutiara S (2004), *Manajemen Sumber Daya Manusia*, Jakarta: Ghalia Indonesia.
- Porter, LW dan EM Raymond (1974), *Motivation and Management, Contemporary Management, Issues and Viewpoint*, New Jersey: Prentice Hall.
- Pruijt, Hans (2003), Performance and Quality of Work Life, *Journal of Organizational Change Management*, Vol. 13, p.389-400
- Robbins, Stephen (2003), *Perilaku Organisasi*, Prentice Hall
- Schmallegger, F (1997), *Criminal Justice: A Brief Introduction*, Prentice Hall: New Jersey.
- Schuler, R dan SE Jackson (1999), *Human Resource Management, Positioning for 21 Century*, Jakarta: Erlangga.
- Sekaran, Uma (2006), *Research Methods for Business*, Jakarta: Salemba Empat.
- Simamora, Henry (1999), *Manajemen Sumber Daya Manusia*, Yogyakarta: STIE YKPN.
- Singarimbun, Masri (1991), *Metode Penelitian Survei*, Jakarta: LP3ES.
- Steffy , BD and JW Jones (1988), Work place Stress and Indicator of Coronary-Disease Risk, *Academy of Management Journal*, p.686-698.
- Sudrajat, Akhmad (2008), *Pengaruh Lingkungan terhadap Individu*.
- Sujak, A (1990), *Kepemimpinan Manajer (Eksistensinya dalam Perilaku Organisasi)*, Jakarta: Rajawali Press.

- Sullivan , SE and RS Bhagat (1992), Organizational Stress , Job Satisfaction And Job Performance : Where Do We Go From Here ?, *Journal Of Management*, p. 361-364.
- Szalma, James L dan Grace WL Teo (2010), The Joint Effect of Task Characteristics and Neuroticism on The Performance, Workload, and Stress of Signal Detection, *Proceeding of The Human Factor and Ergonomics Society*.
- The 'Lectric LawLibrary's Legal Lexicon On. (2008). *Crime*. (On-line). www.lectlaw.com. (diakses bulan Maret 2013).
- Thoha, M (1995), *Perilaku Organisasi, Konsep dan Aplikasinya*, Jakarta: Raja Grafindo Persada.
- Ting dan Yuan (1997), Determinants of Job Satisfaction of Federal Government Employees, *Journal of Public Personal Management*, 26 (3).
- Umar, Nimran (1999), *Stress dalam Konteks Organisasi Kepemimpinan*, Majalah Jurnal MBA, Jakarta: IPWI.
- Weither, William B dan Keith Davis (1996), *Human Resource and Personnel Management*, New York: McGraw Hill.
- Zin, Razali Mat (2004), Perception of Professional Engineers Toward Quality of Work Life and Organizational Commitment, *Gajahmada International Journal of Business*, Vol. 6. No. 3, p.323-334

