

Daftar Referensi

- Augusty Ferdinand. 2006. **Metode Penelitian Manajemen**. Semarang: Badan Penerbit Universitas Diponegoro.
- Bambang Guritno dan Waridin (2005, **Pengaruh Persepsi Karyawan Mengenai Perilaku Kepemimpinan, Kepuasan Kerja dan Motivasi terhadap Kinerja**.
- Bass, B. M. and Avolio, B. J. (1993) 'Transformational leadership: A response to critiques', In M. M. Chemers and R. Ayman (eds.), *Leadership theory and research: Perspectives and directions*, San Diego, CA, Academic Press, 49-80.
- Bass, J.M. (1997). Does the transactional-transformational leadership paradigm transcend organizational and national boundaries? *American Psychologist* 52(2) 130-139
- Budiyanto and Hening Widi Oetomo, 2011, **The Effect of Job Motivation, Work Environment and Leadership on Organizational Citizenship Behavior, Job Satisfaction and Public Service Quality in Magetan, East Java, Indonesia**, *World Academy of Science, Engineering and Technology* 75 2011.
- Burns (1978). **Dinamika Leadership Dalam Public Service**. Dalam Van W. Montgomery (2011). **Dynamics of Leadership in Public Service**. Second Edition M.E. Sharpe. Armonh, New York, London, English
- Cooper Donal R & C Willian Emory, 1997, *Metode Penelitian Bisnis*, Jilid I, Edisi kelima, Univesitas, Indonesia.
- Darwish A. Yousef, (2000) Organizational commitment: a mediator of the relationships of leadership behavior with job satisfaction and performance in a non-western country, *Journal of Managerial Psychology*, Vol. 15 Iss: 1, pp.6 – 24.
- Dessler, Gary. 2011. **Human Resource Management**, Edisi 12th, Pearson Education, Boston
- Emmert, Mark A and Taher Walied A, (1992). The Public Sector Profesionals : The Effects of Public Sector Jobs on Motivation, Job Satisfaction and Work Involvement. *American Review of Public Administration* 22:1:37-48
- Fuad Mas`ud. 2004. **Survai Diagnosis Organisasional, Konsep & Aplikasi**. Semarang: Badan Penerbit Universitas Diponegoro.

Guy R Odom.(1990), Mother,Leadership and Success

Hani T Handoko. 1996. **Manajemen Personalia dan Sumber Daya Manusia**. Edisi 2. Yogyakarta: BPFE.

Henry Simamora. 2004.**Manajemen Sumber Daya Manusia**. Yogyakarta: BP STIE YKPN

Hersey,Blanchard Kenneth & Johnson, 1985. Management Of Organizational Behavior Leading Human Resources.

Hsin Kuang Chi, Huery Ren Yeh, Shih Chien, Chiou Huei Yu, 2006, **The Effects of Transformation Leadership, Organizational Culture, Job Satisfaction on the Organizational Performance in the Non-profit Organizations**.

Iaffaldano, Michelle T.; Muchinsky, Paul M .(1985) **Job satisfaction and job performance: A meta-analysis**. Psychological Bulletin, Vol 97(2), Mar 1985, 251-273.

Ida Ayu Brahmasari dan Agus Suprayetno (2004), **Pengaruh Motivasi Kerja,Kepemimpinan dan Budaya Organisasi Terhadap Kepuasan Kerja Karyawan serta Dampaknya pada Kinerja Perusahaan**.

Ida Ayu Brahmasari dan Agus Suprayetno, 2008, **Pengaruh Motivasi Kerja, Kepemimpinan dan Budaya Organisasi Terhadap Kepuasan Kerja Karyawan serta Dampaknya pada Kinerja Perusahaan (Studi kasus pada PT. Pei Hai International Wiratama Indonesia)**, Jurnal Manajemen Dan Kewirausahaan , Vol.10, No. 2, September 2008: 124-135

Jacqueline Rowley Mayfield, Milton Ray Mayfield, and Jerry Kopf, The Effects Of Leader Motivating Language On Subordinate Performance And satisfaction, **Human Resource Management**, Fall / Winter 1998, Vol. 37, No. 3 & 4, Pp. 235–248

James M Burns (1978) Leadership, NY Herper and Row

John D Politis 2005, **Self Leadership Behavioural-focused strategies and team performance**,(The mediating influence of job satisfaction), www.emeraldinsight.com/0143-7739.htm

Jurkeiwick, Massey. 2001) **Motivation In Public and Private Organization: A Comparative Study**, Journal of Public Productivity and Management Review, Vol. 21, No.3, March

- Keller, Robert T (1992), Transformational Leadership and the Performance of Research and Development Project Groups, *Journal of Management* September 1992 18: 489-501
- Keputusan Menteri Keuangan Nomor **KMK-454/KMK.01/2011** tanggal 30 Desember 2011, tentang Pengelolaan Kinerja di Lingkungan Kementerian Keuangan
- Kreitner, Robert dan Angelo Kinicki. 2005. **Perilaku Organisasi**. Jakarta: Salemba Empat
- Lindsey, Brass, and Thomas (1995). Efficacy Performance Spirals : A Multilevel Perspective, *Academy of Management Review* 1995 Vol 20 No.3, 645-678.
- Locke, E. (1976). **The Nature and causes of job satisfaction**. In M.D. Dunnette (Ed). **Handbook of industrial and organizational psychology (1297-1349)**. Chicago : Rand McNally.
- Luthans, Fred. 2006., **Perilaku Organisasi 10th. Edisi Indonesia**. Yogyakarta: Penerbit ANDI.
- Mangkunegara, (2005). *Sumber Daya Manusia Perusahaan*, Remaja Rosdakarya, Bandung
- Mardiana (2004), **Kepuasan Kerja Sebagai Variabel Mediasi Hubungan Kepemimpinan dan Kinerja (Studi Kasus Pada Pegawai Pemerintah Kota Semarang)**.
- Marihot Tua Efendi Hariandja, 2002, **Manajemen Sumber Daya Manusia**, Penerbit Grasindo.
- Mathieu, J. and Hamel, D. (1989), **A cause model of the antecedents of organizational commitment among professionals and non-professionals**, *Journal of Vocational Behaviour*, Vol. 34, pp. 299-317.
- Morrison, Elizabeth Wolfe, (1997). When employees feel betrayed: A Model of how psychological contract violation develops, *Academy Of management Review* 1997, Vol 22 No.1 226-256.
- Paul E Levy, Richard T Cober and Terri Miller, (2002). The effect of transformational and transactional leadership perceptions on feed-back-Seeking Intentions. *Journal of Applied Social Psychology* volume 32, Issues 8 pages 1703-1720.

- Pawar, B.S. & Eastman, K.K. 1997. The nature and Implications of contextual influences on transformational leadership: A conceptual examination. *Academy of Management Review*, 22(1): 80-109.
- Peraturan Menteri Keuangan Republik Indonesia Nomor : **67/PMK.01/2008 tanggal 6 Mei 2008** tentang "Perubahan Kedua atas Peraturan Menteri Keuangan Nomor 132/PMK.01/2006 tentang Organisasi dan Tata Kerja Instansi Vertikal Direktorat Jenderal Pajak"
- Petty MM, Mc Gee, and Cavender (1984), **A Meta-Analysis of the Relationships Between Individual Job Satisfaction and Individual Performance**, *Academy of management Review* 1984, Vol 9 No.4, 712-721.
- Qaisar Abbas and Sara Yaqoob, 2009, **Effect Of Leadership Development On Employee Performance In Pakistan**, *Pakistan Economic and Social Review* Volume 47, No. 2 (Winter 2009), pp. 269-292
- Robbin, Stephen. 1996. **Perilaku Organisasi, Konsep, Kontroversi-Aplikasi. Jilid 2 Edisi Bahasa Indonesia**. Jakarta : Prenhallindo.
- _____. 2001. **Perilaku Organisasi**. Jakarta: Salemba Empat.
- _____. 2006. **Perilaku Organisasi**. Jakarta: Salemba Empat
- Sarros, James and Butchasky (1996). *Leadership*, Harper Business, Sydney Australia
- Sekaran, Uma, 2006. **Metodologi Penelitian Untuk Bisnis Edisi 4**, Jakarta: Salemba Empat
- Stephen P Robbins, Timothy A Judge, **2008 Perilaku Organisasi Edisi 12**, Terjemahan Penerbit Salemba Empat.
- Sudarwan, Danim (2004). *Motivasi Kepemimpinan dan Efektifitas Kelompok*, Cetakan Pertama, Rineka Cipta, Jakarta
- Surat Edaran Direktur Jenderal Pajak Nomor **SE-84/PJ/2011** tanggal 15 November 2011 tentang Pelayanan Prima.
- Swietania, Rita, 2009, *Analisis Pengaruh Kepemimpinan, Kompensasi dan Karakteristik Pekerjaan Terhadap Disiplin Kerja Serta Implikasinya Terhadap Kinerja Pegawai (Studi pada KANtor Pertanahan Kota Semarang)* *Jurnal Ekonomi-Manajemen-Akuntansi* No.26.Th.XVI.pp.96-116.
- Tichy, N and Devanna M (1990). *The transformational leader*. Wiley college, New York 1990

Umar,Husein (1999), Metodologi Penelitian: Aplikasi dalam Pemasaran, PT Gramedia Pustaka Utama, Jakarta

Wexley K.N & Yukl, (1997), Organizational Behavior and personnel Psycology, Richard D Irwin : Home wood ,Illinois.

Wolfgang Huber,Anja VH,Holger S,A Poustka,and Martin V, **Variance stabilization to microarray data calibration and to the quantification of differential expression**, Vol 18 Suuppl 2002 pages s96-s104.

