DAFTAR PUSTAKA

Anoraga, Pandji. 2009. *Psikologi Kerja*. Jakarta: Rineka Cipta.

Amyx, Douglas, Dheeraj Sharma, dan Bruce L. Afrod. 2014. *The influence of role ambiguity and goal acceptance on salesperson and commitment*. Marketing Management Journal, Spring 2014. Volume 24, Issue 1, Pages 52-65

Ashfaq, Saira., Zahid Mahmood, and Mehboob Ahmad. 2013. *Impact of Work-Life Conflict and Work over Load on Employee Performance in Banking Sector of Pakistan.* Middle-East Journal of Scientific Research 14, ISSN 1990-9233,688-695.

Azizollah, Arbabisarjou., Zahedan, dan Isfahan. 2013. *The relationship between Job stress and performance among the hospitals Nurses.* World of Sciences Journal, ISSN 2307-3071.

Cahyaningdyah, Dwi. 2009. *Analisis KonflikPekerjaan Keluarga pada Wanita Pekerja di Industri Perbankan.* Dinamika Manajemen Vol 1. No1.

Carideny. 2012. "Jenis-jenis konflik penyebab konflik." *http://carideny.blogspot.com/2012/11/jenis-jenis-konflik-penyebab-konlik.html*. Diakses 14 Januari 2015.

Catharina, Florence. 2001. *Pengaruh Konflik dan Ambiguitas Peran terhadap Kinerja Karyawan Studi kasus pada Departemen Call Center PT. Excellcomindo Pratama Jakarta. Tesis Tidak Dipublikasikan, Universitas Diponegoro.*

Celik, Khazim. 2013. *The Effect of Role Ambiguity and Role Conflict on Perfomance of Vice Principles: The Mediating Role of Burn Out*. Eurasian Journal of Education Research, Issue 51, 195-214.

Churiyah, Maziatul. 2010. "*Ambiguitas Peran (Role Ambiguity).*" http//madziatul.blogspot.com/2010/03/koflik-peran-role-conflict.html. Diakses 2 Januari 2015.

Dale A. Timpe. 1992. *Kinerja*. Jakarta: PT Gramedia.

Davis, Keith dan John W. Newstrom. 1992. *Perilaku dalam organisasi Edisi 7*. Jakarta: Erlangga.

Fandy Prasetiyo. 2014. "*Teori Konflik Peran."* fandiprasetiyo.blogspot.com/2014/02/teori-konflik-peran.html. Diakses tanggal 14 Januari 2015.

Febrianti. 2012. *Pengaruh Role Conflict, Role Ambiguity, dan Work Family Conflict terhadap Komitmen Organisasional (Studi KAP di bagian Sumatra Selatan).* Jurnal Ekonomi dan Informasi Akutansi (jenius). Vol. 2 No.3 Sept 2012.

Ferdinand, Augusty. 2006. *Metode Penelitian Manajemen*. Semarang: Badan Penerbit Universitas Diponegoro.

Frone, M.R, Russell, M., Cooper, M. L. 1992. *Antecedents and Outcomes of Work-Family Conflict: Testing a Model of The Work-Family Interface*. Journal of Applied Psychology, Vol.77, No.1, p:65-78.

Frone, M.R. 2003. *Work family conflict balance handbook of Occupational Health Psychology Washington, DC*. American Psychological Association.

Gillespie S.R., Allen, L.H. 2001 *What Works? A Review of The Efficacy and Effectiveness of Nutrition Interventions*. Manila: Administrative Committee on Coordination/Sub-Committee on Nutrition [ACC/SCN] and Asian Development Bank.

Ghozali, Imam. 2007. Aplikasi Analisis Multivariate dengan Program SPSS. Semarang: Badan Penerbit Universitas Diponegoro.

Greenhaus, J. H., & Beutell, N. J. 1985. *Sources of conflict between work and family roles. Academy of management Review,* 10, 76-88.

Grzywacz, Joseph G., Thomas A. Arcury, Antonio Marı´n, Lourdes Carrillo, Bless Burk Michael L. Coates, and Sara A. Quandt. 2007. *Work–Family Conflict: Experiences and Health Implications Among Immigrant Latinos.* Journal of Applied Psychology. Vol. 92, No. 4, 1119–1130.

Hadi, Sutrisno. 2001. *Statistik*. Yogyakarta: Andi.

Halimah, Siti. 2013. *Analisis pengaruh konflik peran ganda (work family conflict) dan stress kerja terhadap kinerja karyawan wanita bagian produksi PT Samwon Buana Indonesia.* Fakultas Ekonomi Universitas Semarang.

Handoko, T., Hani. 2001. *Manajemen Personalia dan Sumber daya Manusia Edisi 2*. Yogyakarta: BPFE

_____ .2008. *Manajemen Edisi 2*. Yogyakarta: BPFE.

Hasibuan, Malayu. 2006. *Manajemen Sumber Daya Manusia*. Jakarta: PT. Bumi Aksara.

Hutami, Gartiria. 2011. *Pengaruh Konflik Peran dan Ambiguitas Peran terhadap Komitmen Independensi Auditor Internal Pemerintah Daerah* (Studi Empiris pada Inspektorat Kota Semarang). Semarang: Universitas Diponegoro.

Irwanto. 1991. *Psikologi Umum*. Jakarta: Gramedia Pustaka Utama.

Ivancevich, Robert dan Matteson. 2007. *Perilaku dan Manajemen Organisasi Edisi 7*. Jakarta: Erlangga.

Judge, T. A., Boudrew, J. W., Bretz, R. D. 1994. *Job and life Attitudes of male executive*. Journal of Applied Psychology, Vol.79, No.5, 767-782.

Karatepe O. M., & Tekinkus, M. (2006) *The effects of work-family conflict, emotional exhaustion, and intrinsic motivation on job outcomes of front-line employees*. International Journal of Bank Marketing, 24(3), 173 – 193.

Kanfer, R. 1987. *Task-specific motivation: An integrative approach to issues of measurement, mechanisms, processes, and determinants*. Journal of Social and Clinical Psychology, 5, 237-264.

Khan, R.L., Wolfe. D.M., Quinn, R.P., Snoek, J.D & Rosenthal, R.A. 1964. *Occupational Stress*. Studies in role conflict and ambiguity New York, Willey.

Khattak, Muhammad A., Quarat-ul-ain, Nadeem Iqbal. 2013. *Impact of Role Ambiguity on Job Satisfaction, Mediating Role of Job Stress.*International Journal of Academic Research in Accounting, Finance and Management Sciences, ISSN: 2225-8329, Vol. 3, No.3, July 2013, pp. 28–39.

Kutter, Tara. 2002. *Women, Work, Stress and Health.* www.yahoo.com. 11 Oktober 2002. Diunduh 22 Januari 2015.

Luthans, Fred. 2006. *Perilaku Organisasi 10th Edisi Indonesia*. Yogyakarta: Penerbit Andi.

Margianti, L. 1999. Stress Kerja: *Latar Belakang Penyebab dan Alternatif Pemecahannya*. Jurnal Masyarakat, Kebudayaan dan Politik. Vol. 3. Hal.71-80.

Mangkunegara, A.P. 2001. *Manajemen Sumber Daya Perusahaan*. Bandung: Remaja Rosdakarya.

Mas'ud, Fuad. 2004. *Survey Diagnosis Organisasional Konsep dan Aplikasi*. Semarang: Badan Penerbit Universitas Diponegoro.

Mathis, Robert L. dan John H. Jackson. 2002. *Manajemen Sumber Daya Manusia*. Jakarta: Pertama Salemba Empat.

Moeheriono. 2010. *Pengukuran kinerja Berbasis Kompetensi*. Bogor: Ghalia Indonesia.

Muchlas, Makmuri. 2005. *Perilaku Organisasi*. Yogyakarta: Gadjah Mada University Press.

Munandar, Ashar Sunyoto.2008. *Psikologi Industri dan Organisasi*. Jakarta: UI Press.

Nart, Senem dan Ozgur Batur. 2013. *The relation between work-family conflict, job stress, organizational commitment and job performance: A study on turkish primary teachers.* European Journal of Research on Education, ISSN: 2147-6284, 72-81.

Nawawi, Hadari. 2006. *Manajemen Personalia dan Sumber Daya Manusia*. Jakarta: Bumi Aksara.

Navasivayam, K., & Zhao, X. 2007. *An investigation of the moderating effect of organization commitment on the relationships between work family conflict and job saticfation among hospitality employee in India*. Tourism Management, 28, 1212-1223.

Nimran, U. 2001. *Perilaku Organisasi*. Surabaya: CV. Citra Media.

Nugroho, Rakhmat. 2006. *Analisis Faktor-Faktor yang mempengaruhi Kinerja Karyawan Studi Empiris pada PT. Bank Tabungan Negara (Persero) cabang Bandung.* Tesis Tidak Dipublikasikan, Universitas Diponegoro.

Nurqamar, Insany Fitri, Siti Haerani, Ria Mardiana. 2014. *Konflik Peran dan Ambiguitas Peran: Implikasinya terhadap Stress Kerja dan Kinerja Pejabat Struktural Progdi.* Jurnal Analisis, Juni 2014, Vol. 3 No. 1 : 24 – 31 ISSN 2303- 100X.

Preacher, K. J., & Hayes, A. F. (2004). SPSS and SAS procedures for estimating indirect effects in simple Mediation models. *Behavior Research Methods, Instruments, & Computers*, *36*, 717-731.

Panatik, Siti Aisyah Binti, Azizah Rajab, Ishak Md. Shah, Hamidah Abdul Rahman, Rosman Mohd. Yusoff and Siti Khadijah Binti Zainal Badri., 2012. *Work-Family Conflict, Stress and Psychological Strain in Higher Education*. International Conference on Education and Management Innovation, Singapore.

Ram, Nanik., Dr. Immamuddin Khoso, dan Asif Ali Shah. 2011. *Role Conflict and Role Ambiguity as Factors in Work Stress among Managers: A Case Study of Manufacturing Sector in Pakistan.* Asian Social Science Vol. 7, No. 2.

Rizzo, John R, Robert J. House, and Sidney I. Lirtzman. 1970.*Role conflict and Ambiguity in Complex Organization*. Diakses 2 Januari 2015.

Rivai, Veithzal., Mulyadi, Deddy. 2010. *Kepemimpinan dan Perilaku Organisasi* Edisi 3. Jakarta: Raja Grafindo Persada.

Robbins, S.P. 1993. *Organizational Behaviour 6th edition*. New York: Prentice Hall.

_____. 1996. *Perilaku Organisasi, Konsep, Kontroversi,* Aplikasi, Jilid 2 Edisi Bahasa Indonesia. Jakarta: Prehalindo.

_____. 2008. *Perilaku Organisasi*. Jakarta: Salemba Empat.

Rosaputri, Rizky. 2012. *Analisis Pengaruh Konflik Peran dan Ambiguitas Peran terhadap kinerja karyawan dengan Stress Kerja sebagai variabel Intervening (Studi pada Karyawan PT Bank Rakyat Indonesia Tbk. Cabang Wates)*, Skripsi S-1 Fakultas Ekonomika dan Bisnis Universitas Diponegoro.

Safaria, Triantoro, Ahmad bin Othman, and Muhammad Nubli Abdul Wahab. 2011. *Role Ambiguity, Role Conflict, the Role of Job Insecurity as Mediator toward Job Stress among Malay Academic Staff: A SEM Analysis*. Journal of Social Sciences, ISSN: 2041-3246, 229-235.

Schermerhon, John R., dkk . 2011. *Organizational Behaviour* 11th Editions. New York: John Wiley & Sons. Inc.

Schultz, Duane., Sydney Ellen Schultz. 2006. *Psychology & Work Today 9th edition.* Pearson Education.

Siagian, P. Sondang. 2003. *Manajemen Sumber Daya Manusia*. Jakarta: PT Bumi Aksara.

Simamora, Henry. 2004. *Manajemen Sumber Daya Manusia* Edisi ke 3. Yogyakarta: STIE YPKN.

Sinambela, Prof. Dr. Lijan Poltak. 2012. *Kinerja Pegawai Teori, Pengukuran dan Implikas*i. Yogyakarta: Graha Ilmu.

Singh, Jagdip. 1993. *Boundary Role Ambiguity: Facets, Determinants, and Impacts.* Journal of Marketing. Vol. 57, pp. 11-37.

Sudarmanto, Gumawan R. *Analisis Regresi Linier Ganda dengan SPSS*. Yogyakarta: Graha Ilmu.

Sugiyono. 2004. *Metode Penelitian Bisnis.* Bandung: CV Alfabeta.

Wahyulaksono, Beni Nurwidiatmoko. 2011. *Analisis Pengaruh Kompensansi dan Iklim Organisasi Terhadap Employess Engangement serta Dampaknya pada Kinerja Karyawan. Skripsi Tidak Dipublikasikan,* Universitas Diponegoro.

Wibowo. 2007. *Manajemen Kinerja*. Jakarta: Rajawali Press.

Wikipedia. 2005. "*Ambiguitas*." http://id.wikipedia.org/wiki/Ambiguitas. Diakses tanggal 22 Januari 2015.

Willis, A.T, O'Corner, B. D., & Smith, L. 2008. *Investigating effort reward imbalance and work family conflict in relation to morningness eveningness and shif work*. Work & Stress, 22, 125-137.

Widhiarso, Wahyu. 2010. "*Uji Linearitas Hubungan*." http//widhiarso.staff.ugm.ac.id/files/Widhiarso%20%20%Uji%20Linearitas%20Hubungan%202010.pdf. Diakses 2 Januari 2015.

Winardi, S.E. 1994. *Manajemen Konflik.* Bandung: CV Mandar Maju.

Wirawan, M.S.L., Sp.A., M.M, M. Si. 2009. *Evaluasi Kinerja Sumber Daya Manusia.* Jakarta: Salemba empat.

Usman, Ahmad., Dr. Zulfiqar Ahmad dan Ishfaq Ahmed. 2011. *Work Stress Experienced by the Teaching Staff of university of the Punjab Pakistan: Antecedents and Consequences*. Hailey College of Commerce, Universty of the Punjab, Lahore, Pakistan.