

DAFTAR PUSTAKA

- Turner, D. P. (2020). Sampling Methods in Research Design. *Headache: The Journal of Head and Face Pain*, 60(1), 8–12. DOI: 10.1111/head.13707
- Creswell, J. W., & Creswell, J. D. (2022). *Research Design: Qualitative, Quantitative, and Mixed Methods Approaches (Edisi ke-6)*. Thousand Oaks, CA: SAGE Publications.
- Yin, R. K. (2023). *Case Study Research and Applications: Design and Methods (Edisi ke-6)*. Thousand Oaks, CA: SAGE Publications.
- Miles, M. B., & Huberman, A. M. (1992). *Analisis Data Kualitatif: Buku Sumber tentang Metode-Metode Baru (Terjemahan Tjetjep Rohendi Rohidi)*. Jakarta: UI-Press.
- Moleong, L. J. (2004). *Metodologi Penelitian Kualitatif*. Bandung: PT Remaja Rosdakarya.
- Badan Pusat Statistik (BPS). (2024). *Statistik Perdagangan Luar Negeri Indonesia Ekspor 2024*. Jakarta: BPS-Statistics Indonesia.
- Undang-Undang Republik Indonesia Nomor 10 Tahun 1995 tentang Kepabeanan.
- Undang-Undang Republik Indonesia Nomor 17 Tahun 2006 tentang Perubahan atas UU No. 10 Tahun 1995 tentang Kepabeanan.
- Reason, J. (2000). *Human Error*. Cambridge, UK: Cambridge University Press. (Cetakan awal 1990, cetak ulang 2000)
- Stanton, N. A., Salmon, P. M., Walker, G. H., Baber, C., & Jenkins, D. P. (2006). *Human Factors Methods: A Practical Guide for Engineering and Design*. Aldershot, UK: Ashgate Publishing.
- Windy, W. W., Nasution, H., & Nurul Huda, L. (2025). The Role of Human Error in Production Process Failures: A Systematic Literature Review. *Jurnal Sistem Teknik Industri (JSTI)*, 27(3), 137–144.
- Khaleghi, P., Akbari, H., Masoudi Alavi, N., Motalebi Kashani, M., & Batooli, Z. (2022). Identification and Analysis of Human Errors in Emergency Department Nurses Using SHERPA Method. *International Emergency Nursing*, 62, 101159.

- Rammadaniya, P., & Mahbubah, N. (2022). Integration of the HEART and SHERPA Approach to Evaluating Human Errors in the Refinery Salt Production. *Jurnal Sistem Teknik Industri (JSTI)*, 24(2), 177–193.
- Cahyani, S. N., Safirin, M. T., Donoriyanto, D. S., & Rahmawati, N. (2022). Human Error Analysis to Minimize Work Accidents Using the HEART and SHERPA Methods at PT. Wonojati Wijoyo. *PROZIMA (Productivity, Optimization and Manufacturing System Engineering)*, 6(1), 48–59.
- Mewengkang, G., Punuhsingon, C. S. C., Neyland, J. S. C., & Tamod, Z. E. (2024). Penerapan Metode Systematic Human Error Reduction and Prediction Approach (SHERPA) untuk Keselamatan Kerja pada Industri Pembuatan Garam di PT Empat Saudara. *Jurnal Tekno Mesin*, 10(2), 150–155.
- Ma'aarij, M. R., & Nugraha, A. E. (2022). Analisis Human Error Guna Meminimalkan Kecelakaan Kerja dengan Menggunakan Metode SHERPA dan HEART: Studi Kasus CV Sarana Sejahtera Tehnik. *Jurnal Ilmiah Wahana Pendidikan*, 8(5), 99–104.
- Sugiyono. (2021). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta.
- Setiawan, J. A., & Farida, S. N. (2025). Peran Pengelolaan Dokumen Administrasi Ekspor Impor pada Perusahaan Jasa Kepabeanan PT Kargo Trans Solusi. *Jurnal Riset Manajemen*, 3(1), 320–326.
- Sudrajat, A., Hertina, D., & Dyahrini, W. (2024). Sistem Logistik di Indonesia: Tinjauan Kelembagaan dan Sistem Informasi. *Scientific Journal of Reflection: Economic, Accounting, Management and Business*, 7(2), 283–297.
- Aliabadi, M. M., Mohammadfam, I., & Khorshidikia, S. (2024). Human Error Identification and Risk Assessment in Loading and Unloading of Petroleum Products by Road Trucks Using the SHERPA and Fuzzy Inference System Method. *Heliyon*, 10(15), e34072.
- Hung, C.-L., & Dai, M. D.-M. (2024). Using SHERPA to Predict Human Error on the Maritime SAR Helicopter Hoist Task. *Heliyon*, 10(11), e32043.
- Embrey, D. (1986). *SHERPA: A systematic human error reduction and prediction approach*. United Kingdom Atomic Energy Authority.