

## DAFTAR PUSTAKA

- Agustin, T. T. (2022). Penerapan Metode FIFO (First In First Out) Dalam Pengendalian Persediaan Barang. *Jurnal Bisnis, Logistik Dan Supply Chain (BLOGCHAIN)*, 2(2), 92–102. <https://doi.org/10.55122/blogchain.v2i2.536>
- Akseptori, R., Prihandono, M., Maulana, D., & Ningsih, L. M. (2025). Customer Satisfaction : Between Expectation and Reality of Service Quality in Container Depot , Surabaya. *JBMP (Jurnal Bisnis, Manajemen Dan Perbankan)*, 11(02), 409–420. <https://doi.org/10.21070/jbmp.v11i2.2072>
- Alhadis, & Sulistyohati, A. (2024). Implementasi Metode Fifo Pada Sistem Manajemen Persediaan Barang Berbasis Web di PT Palapa Timur Telematika. *Jurnal Riset Dan Aplikasi Mahasiswa Informatika (JRAMI)*, 05(03), 611–619. <https://jim.unindra.ac.id/index.php/jrami/article/view/11114>
- Anwar, A. A. U., Rahayu, A., Wibowo, L. A., Sultan, M. A., Aspiranti, T., Furqon, C., & Rani, A. M. (2025). Supply chain integration as the implementation of strategic management in improving business performance. *Discover Sustainability*. <https://doi.org/10.1007/s43621-025-00867-w>
- BIMCO. (2024). *Container shipping market overview*. <https://maritimecyprus.com/wp-content/uploads/2024/07/BIMCO-Container-Shipping-Market-Overview-June-2024-Full-report.pdf>
- Bowersox, D. J., Closs, D. J., & Cooper, M. B. (2024). *Supply Chain Logistics Management*. McGraw-Hill.
- Christopher, M. (2023). *Logistics and supply chain management* (6th ed.). Pearson.
- Creswell, J. W., & Poth, C. N. (2018). *Qualitative inquiry and research design: Choosing among five approaches* (5th ed.). SAGE Publications.
- Digital Container Shipping Association. (2024). Shipping Container Types: A Guide. [Shipping Container Types: A Guide. https://dcsa.org/newsroom/shipping-container-types-a-guide?utm=](https://dcsa.org/newsroom/shipping-container-types-a-guide?utm=)
- Fizikri, B. A., Rohaeni, H., & Maulia, I. R. (2025). Analisis Layout Warehouse Bahan Baku Menggunakan Sistem First In First Out Pada PT Toso Industry Indonesia. *Jurnal Akademik Ekonomi Dan Manajemen*, 2(1).
- Gunadi, G. G. R., Ihsan, M., & Assagaf, I. (2024). Analisa Penerapan Sistem First In First Out ( Fifo ) Pada Manajemen Persediaan Di Warehouse PT . Liugong Machinery Indonesia. *Prosiding Seminar Nasional Teknik Mesin*, 14, 169–176.
- Heizer, J., Render, B., & Munson, C. (2023). *Operations management:*

*Sustainability and supply chain management* (14th ed.). Pearson.

- Idris, M., & Siswanto. (2024). Analysis of Container Yard Requirements at Sorong Container Port. *International Journal of Marine Engineering Innovation and Research*, 9(4), 702–715. <https://iptek.its.ac.id/index.php/ijmeir/article/view/21890/8844>
- Izudin, A. W. M., & Akhmad, E. P. A. (2021). Alur Kegiatan Empty Container dalam Kelancaran Ekspor dan Impor di Depo PT. Citra Prima Container Surabaya. *Jurnal Aplikasi Pelayaran Dan Kepelabuhan*. <https://pdp-journal.hangtuah.ac.id/index.php/jurnal/article/view/69>
- Karakaya, E., Vinel, A., & Smith, A. E. (2021). Relocations in container depots for different handling equipment types: Markov models. *Computers & Industrial Engineering*, 157(April), 107311. <https://doi.org/10.1016/j.cie.2021.107311>
- Kotler, P., & Keller, K. L. (2022). *Marketing Management (16th ed.)*. Pearson.
- Kovalyov, M. Y., Kuzmich, K. A., Lukashevich, M. N., & Pesch, E. (2024). Planning container inspection and repair: A case study. *Computers and Operations Research*, 164(November 2022), 106555. <https://doi.org/10.1016/j.cor.2024.106555>
- Lin, C., Chen, Y. J., & Wang, J. (2021). *Double matching service preference for promoting short sea shipping: evidence from Taiwan*. April, 392–413. <https://doi.org/10.1108/MABR-04-2020-0026>
- Lincoln, Y. S., & Guba, E. G. (2021). *Naturalistic inquiry*. SAGE Publications.
- Panjaitan, A. M. (2022). Aktivitas Bongkar Muat Peti Kemas Kosong Oleh Depo Peti Kemas Pt. Masaji Tatanan Container Indonesia Cabang Medan Belawan. *Sekolah Tinggi Maritim Yogyakarta*. [https://library.stimario.ac.id/index.php?p=show\\_detail&id=3568&keywords=athallah+muda](https://library.stimario.ac.id/index.php?p=show_detail&id=3568&keywords=athallah+muda)
- Phan, T. M., Thai, V. V., & Vu, T. P. (2021). Port service quality ( PSQ ) and customer satisfaction : an exploratory study of container ports in Vietnam. *Maritime Business Review*, 6(1), 72–94. <https://doi.org/10.1108/MABR-01-2020-0003>
- Rushton, A., Croucher, P., & Baker, P. (2022). Logistics and distribution management. In *The handbook of logistics & distribution management*. Kogan Page.
- Solomon, M. R., Antonia, C., Solomon, M. R., & Russell, C. A. (2024). *Consumer Behavior : Buying, having, and being*. Pearson.
- Sugiyono. (2023). *Metode penelitian kuantitatif, kualitatif, dan R&D: Untuk*

*penelitian yang bersifat eksploratif, interpretatif, interaktif, dan konstruktif* (23rd ed.). Alfabeta.

Sunarno Sastroatmodjo, Kamsariaty, D. S. T. (2024). *Manajemen operasional*. (Vol. 2). Eureka Media Aksara. <https://repository.penerbiteureka.com/media/publications/620677-manajemen-operasional-36cd7dda.pdf>

Syafi'i, M. (2022). *Optimalisasi Penyusunan Container Secara FIFO Di Depo Peti Kemas Oleh PT. Sentra Sinar Baru Semarang*. [http://repository.poltekpelni.ac.id/index.php?p=show\\_detail&id=234](http://repository.poltekpelni.ac.id/index.php?p=show_detail&id=234)

UNCTAD. (2023). *Review of maritime transport*. <https://doi.org/10.18356/9789213584569c006>

Yadavalli, S., Adetunji, O., & Al Rikabi, R. B. D. (2021). The optimization of container stacking process under the impact of synchronization of seaport container terminal operations. *Proceedings of the International Conference on Industrial Engineering and Operations Management, 2021*(NOV), 450–464.

Yang, Q., Wang, Z., Feng, K., & Tang, Q. (2024). Investigating the crucial role of logistics service quality in customer satisfaction for fresh e-commerce: A mutually validating method based on SERVQUAL and service encounter theory. *Journal of Retailing and Consumer Services*, 81(December 2023), 103940. <https://doi.org/10.1016/j.jretconser.2024.103940>