

DAFTAR PUSTAKA

- Adawiyah, N., & Poernomo, B. S. (2022). Analisis prosedur ekspor dengan metode LCL pada perusahaan freight forwarding. *Jurnal Logistik Indonesia*.
- Amir, M. S. (2024). *Ekspor impor: Teori dan penerapannya*. PPM.
- Appleyard, D. R., Field, A. J., & Cobb, S. L. (2019). *International economics* (9th ed.). McGraw-Hill Education.
- Bank Indonesia. (2023). *Laporan perekonomian Indonesia*. Bank Indonesia.
- Branch, A. E. (2014). *Import/export practice and management* (5th ed.). Routledge.
- Cambridge Dictionary. (n.d.). *Delay*. Cambridge University Press.
- Christopher, M. (2016). *Logistics & supply chain management* (5th ed.). Pearson Education Limited.
- Christopher, M., Peck, H., & Towill, D. (2006). A taxonomy for selecting global supply chain strategies. *International Journal of Logistics*.
- Dirhamsyah, D., Rispianti, D., Lilis, L., & Yanti, N. S. R. (2025). Prosedur penanganan muatan ekspor dengan sistem full container load (FCL) pada PT Elang Sriwijaya Perkasa Palembang. *Journal of Maritime and Education (JME)*, 7(2), 831–837.
- Ervianto, W. I. (2007). *Manajemen proyek konstruksi* (Edisi revisi). Andi Offset.
- FIATA. (2020). *Freight forwarders and logistics services*. International Federation of Freight Forwarders Associations.
- Hardani. (2020). *Metode penelitian kualitatif dan kuantitatif*. Pustaka Ilmu.
- Hidayat, T., & Kurniawan, A. (2018). Analisis keterlambatan dokumen ekspor pada perusahaan logistik. *Jurnal Manajemen Transportasi*.
- Hiraide, T., Yamamoto, K., & Suzuki, M. (2022). The efficiency of document and border procedures for international trade. *Journal of Trade Facilitation*.
- International Trade Centre. (2015). *Export documentation guidelines*. International Trade Centre.
- Kamus Besar Bahasa Indonesia. (n.d.). *Keterlambatan*. Kementerian Pendidikan, Kebudayaan, Riset, dan Teknologi Republik Indonesia.
- Karthikeyan, R., & Ramesh, S. (2026). A study on reduction of documentation errors in EXIM operations. *International Journal of Logistics Management*.
- Kementerian Perdagangan Republik Indonesia. (2020). *Ketentuan ekspor barang Indonesia*. Kementerian Perdagangan Republik Indonesia.
- Krugman, P. R., & Obstfeld, M. (2018). *International economics: Theory and policy* (11th ed.). Pearson.
- Krugman, P. R., Obstfeld, M., & Melitz, M. J. (2018). *International economics* (11th ed.). Pearson.
- Linh, N. T. T., Nguyen, D. N. T., & Sang, L. T. (2026). Improving freight forwarding process: A qualitative study. *Journal of Supply Chain Research*.
- Maideen, S., Kumar, V., & Rahman, M. (2023). Export documentation process and operational barriers in logistics firms. *International Journal of Logistics Systems*.
- Mikael, H. (2016). *Manajemen distribusi dan logistik*. Grasindo.
- Mulyadi. (2013). *Sistem akuntansi* (Edisi ke-3). Salemba Empat.

- Phrommathed, P., & Kanchana, W. (2021). Analysis and improvement of booking process in export operations. *Asian Logistics Journal*.
- Royzaldi, R., Sabila, S., & Siregar, M. (2024). Peranan freight forwarding dalam pengurusan dokumen ekspor. *Jurnal Transportasi dan Logistik*.
- Rushton, A., Croucher, P., & Baker, P. (2017). *The handbook of logistics and distribution management* (6th ed.). Kogan Page.
- Rustina, R., et al. (2025). Quality and timeliness of export document processing. *Journal of International Logistics*.
- Salvatore, D. (2013). *International economics*. John Wiley & Sons.
- Salvatore, D. (2014). *Ekonomi internasional* (Edisi terjemahan). Erlangga.
- Santi, M. (2022). The process of sending imported goods through freight forwarder. *Journal of Maritime Logistics*.
- Shahabi, S. (2025). Export development strategies and administrative barriers. *Global Trade Journal*.
- Siyoto, S., & Sodik, M. A. (2015). *Dasar metodologi penelitian*. Literasi Media.
- Sugiyono. (2024). *Metode penelitian kualitatif* (Setiawami, Ed.; 3rd ed.). Alfabeta.
- Sumarwanto, A., Nugroho, D., & Prasetyo, R. (2024). Certificate of origin management in supporting the export process: A qualitative descriptive analysis on marine cargo expeditions. *International Journal of Maritime Logistics*.
- Tambunan, T. (2001). *Perdagangan internasional dan neraca pembayaran*. LP3ES.
- Todaro, M. P., & Smith, S. C. (2020). *Economic development* (13th ed.). Pearson.
- UNESCAP. (2020). *Trade facilitation and paperless trade implementation*. United Nations.
- Undang-Undang Republik Indonesia Nomor 17 Tahun 2006 tentang Kepabeanan.
- World Trade Organization. (2016). *World trade report*. WTO Publications.
- World Trade Organization. (2023). *International trade statistics*. WTO Publications.