

## DAFTAR PUSTAKA

- [1] Y. Sunitiyoso, P. F. Belgiawan, M. Rizki, dan V. Hasyimi, “*Understanding user acceptance of mobility-as-a-service in Jakarta Metropolitan Area (JMA): Influencing factors and behavioural insights,*” *Transportation Research Interdisciplinary Perspectives*, vol. 32, pp. 2, 5, 2025.
- [2] S. Deb and M. A. Ahmed, “*Determining the service quality of the city bus service based on users’ perceptions and expectations,*” *Travel Behaviour and Society*, vol. 12, pp. 1–10, 2018.
- [3] Badan Pusat Statistik Provinsi DKI Jakarta, *Statistik Transportasi Provinsi DKI Jakarta 2023*, Jakarta: BPS, pp. 11-13, 2024.
- [4] Kementerian Koordinator Bidang Kemaritiman dan Investasi Republik Indonesia dan United Nations Office for Project Services (UNOPS), *Kajian Sosial Ekonomi Integrasi Transportasi Umum Massal Ramah Lingkungan di Kawasan Jabodetabek*, Jakarta, pp. 8, 18, 2024.
- [5] C. K. Manurung dan M. Yusuf, “*Evaluasi Model CIPP Implementasi Kebijakan Transit Oriented Development di Kawasan Blok M–Sisingamangaraja,*” *Jurnal Administrasi dan Kebijakan Publik*, vol. 10, no. 1, pp. 199–220, 2025.
- [6] F. Ciardiello dan A. Genovese, “*A comparison between TOPSIS and SAW methods,*” *Annals of Operations Research*, vol. 325, pp. 967–994, 2023.
- [7] A. P. Widyassari, M. A. An’syah, dan R. Wahyusari, “*Comparative Analysis of SAW and TOPSIS in Selecting Recipients of Basic Food Assistance,*” *Proceeding of the International Conference on Digital Advance Tourism, Management and Technology (ICTMT)*, vol. 1, no. 1, pp. 174–183, 2023.
- [8] Sunarti, J. Sundari, S. Anggraeni, F. B. Siahaan, dan Jimmi, “*Comparison TOPSIS and SAW Method in the Selection of Tourism Destination in Indonesia,*” *Proceedings of the International Conference on Information Systems and Technology*, pp. 1–6, 2018.

- [9] E. Turban, J. E. Aronson, dan T. P. Liang, *Decision Support Systems and Intelligent Systems*, 7th ed. Upper Saddle River, NJ: Pearson Prentice Hall, pp. 16-17, 49-70, 2005.
- [10] M. Velasquez dan P. T. Hester, "An analysis of multi-criteria decision making methods," *International Journal of Operations Research*, vol. 10, no. 2, pp. 56–66, 2013.
- [11] L. A. Zadeh, "Fuzzy sets," *Information and Control*, vol. 8, no. 3, pp. 338–353, 1965.
- [12] A. Shabani, B. Ahmadinejad, dan A. Salmasnia, "Measuring the customer satisfaction of public transportation in Tehran during the COVID-19 pandemic using MCDM techniques," *Case Studies on Transport Policy*, vol. 10, pp. 1520–1530, 2022.
- [13] E. R. Nurpratiwi, "Pengambilan Keputusan Terhadap Supplier Dengan Triangular Fuzzy Number (TFN) Pada Metode Fuzzy Analytic Hierarchy Process Dan Fuzzy TOPSIS," Skripsi, Jurusan Matematika, Fakultas Sains dan Matematika Universitas Diponegoro, pp. 15-16, 2023.
- [14] C.-T. Chen, C.-T. Lin, dan S.-F. Huang, "A fuzzy approach for supplier evaluation and selection in supply chain management," *Int. J. Production Economics*, vol. 102, pp. 289–301, 2006, doi: 10.1016/j.ijpe.2005.03.009.
- [15] H.-J. Zimmermann, *Fuzzy Set Theory and Its Applications*, 4th ed. Boston, MA: Springer, pp. 141, 2001.
- [16] G.-H. Tzeng dan J.-J. Huang, *Multiple Attribute Decision Making: Methods and Applications*. Boca Raton, FL: CRC Press, pp. 12, 36, 55, 69, 2011.
- [17] L. Osiro, F. R. Lima-Junior, dan L. C. R. Carpinetti, "A fuzzy logic approach to supplier evaluation for development," *Int. J. Production Economics*, vol. 153, pp. 95–112, 2014, doi: 10.1016/j.ijpe.2014.02.009.