

## DAFTAR PUSTAKA

- Akhoondnejad, A. 2016. Tourist Loyalty to a Local Culture Event: the Case of Turkmen Handicrafts Festival. *Journal of Tourism Management*, 52, 468-477. <https://doi.org/10.1016/j.tourman.2015.06.02>
- Aliman, N. K., Hashim, S. M., Wahid, S. D., & Harudin, S. (2016). Tourists' Satisfaction with a Destination: An Investigation on Visitors to Langkawi Island. *International Journal of Marketing Studies*, 8(3), 173
- Aprilia, E. R. (2017). Pengaruh Daya Tarik Wisata Dan Fasilitas Layanan Terhadap Kepuasan Wisatawan di Pantai Ampenan Mataram. *Jurnal Administrasi Bisnis*, 51(2), 51.
- Artiningsih, A., Handayani, W., & Jayanti, D. R. (2020). Pemetaan Indikator Kinerja Sektor Pariwisata dalam Mendorong Pertumbuhan Ekonomi Kota Semarang. *Jurnal RIPTEK*, 14(2), 72–83.
- Asmoro, A. A., & indrarini, rachma. (2021). Hubungan Inovasi Produk Makanan Terhadap Minat Beli Masyarakat di Gresik. *Jurnal Ekonomika Dan Bisnis Islam*, 4(1), 55–64. <https://doi.org/10.26740/jekobi.v4n1.p55-64>
- Basendwah, M. A., Rahman, S., & Khalufi, N. (2022). Measuring Holiday Satisfaction: Why and How. *International Journal of Social Science Research*, 4(2), 10–27. <http://myjms.mohe.gov.my/index.php/ijssr>
- Binns, T., & Nel, E. (2002). Tourism as a Local Development Strategy in South Africa. *The Geographical Journal*, 168(3), 235–247. <http://www.jstor.org/stable/3451338>
- Buku Statistik Pariwisata Jawa Tengah Dalam Angka. (2022).
- Cham, T. T. A. (2011). *Explaining Tourists Satisfaction and Intention To Revisit Nha Trang , Viet Nam*. May, 1–78.
- Chan, S. (2015). *Evaluation of International Tourist Satisfaction in Weh Island Indonesia Using HOLSAT Model Filed of Study : Marketing Management*. 5(05), 1–15.
- Chang, F., & Tsai, C. (2016). Relationships among service quality, leisure benefits, overall satisfaction, and revisit intention: cultural parks as an example. 2(1), 1–8
- Chen, C. F., & Chen, F. S. (2010). Experience Quality, Perceived Value, Satisfaction and Behavioral Intentions for Heritage Tourists. *Tourism Management*, 31, 2.
- Clemes, M. D., Hung-Che Wu, J., Hu, B. D., & Gan, C. (2009). An empirical study of behavioral intentions in the Taiwan hotel industry. *Innovative Marketing*, 5(3), 30–50.
- Cronin, J. J., Brady, M. K., & Hult, G. T. M. (2000). Assessing the effects of

- quality, value, and customer satisfaction on consumer behavioral intentions in service environments. *Journal of Retailing*, 76(2), 193–218. [https://doi.org/10.1016/S0022-4359\(00\)00028-2](https://doi.org/10.1016/S0022-4359(00)00028-2)
- Dedeoğlu, B. B., Balıkcıoğlu, S., & Küçükergin, K. G. (2016). The Role of Tourists' Value Perceptions in Behavioral Intentions: The Moderating Effect of Gender. *Journal of Travel and Tourism Marketing*, 33(4), 513–534. <https://doi.org/10.1080/10548408.2015.1064062>
- Fanggidae, R. P. C., & R. Bere, M. L. (2020). Pengukuran Tingkat Kepuasan Wisatawan terhadap Fasilitas Wisata di Pantai Lasiana. *Jurnal Manajemen Aset Infrastruktur & Fasilitas*, 4(1), 53–66. <https://doi.org/10.12962/j26151847.v4i1.6833>
- Faza, H., & Ariantie, F. (2019). Analisis permintaan objek wisata hutan tinjomoyo kota semarang. *Diponegoro Journal of Economics*, 1, 146. <https://ejournal2.undip.ac.id/index.php/dje>
- Daulay, S. H. P. P. (2020). Pengaruh Daya Tarik Wisata, Fasilitas dan Aksesibilitas Terhadap Keputusan Berkunjung Ke Objek Wisata Pantai Bali Lestari. *Jurnal Creative Agung*, 12(2), 1–19.
- Deputi Bidang Pemasaran dan Kerja Sama Luar Negeri. (2003). *Penelitian Citra Pariwisata Indonesia di Mata Wisatawan Mancanegara*. Jakarta: Deputi Bidang Pemasaran dan Kerja Sama Luar Negeri, Kementerian Kebudayaan dan Pariwisata.
- Dewantara, G. A. H., & Astuti, P. (2017). Kajian Implementasi Program Revitalisasi Kawasan Kota Lama Sebagai Kawasan Pariwisata di Kota Semarang. *Journal of Politic and Government Studies*, 6(4), 41–50.
- Doutor, O., Vitorino, F., Doutoramento, T. D. E., & Ciências, E. M. (2012). *MEASURING INTERNET COMMERCE EXPERIENCE AND VALUING NETWORKED CUSTOMERS: A STRUCTURAL MODELING APPROACH* Ana Isabel Torres.
- Dzulkifli, M. (2020). The Measurements of Tourist Satisfaction Levels on Attractions, Accessibility, and Amenities in Pulesari Tourism Village, Sleman Regency. *Jurnal Pariwisata Terapan*, 4(1), 48. <https://doi.org/10.22146/jpt.51330>
- Ebert dan Griffin. (1995). *Consumer Behaviour. International Edition*
- Gerald, Zaltman & Mellaine Wallendorf. (1979). *The Uncertain Relevance of Newness : Organizational Learning and Knowledge Flows*. California. Primary Scientifics.
- Ghali, M. A. (1976). Tourism and Economic Growth: An Empirical Study. *Economic Development and Cultural Change*, 24(3), 527–538. <http://www.jstor.org/stable/1153003>

- Haryanto, J. T. (2014). Studi Dak Kepariwisata sebagai Potensi Pendanaan Sustainable Tourism. *Jurnal Ilmiah Pariwisata*, 1–17. <http://jurnalpariwisata.stptrisakti.ac.id/index.php/JIP/article/view/12/12>
- Hasanah, M., & Satrianto, A. (2019). Faktor-faktor yang mempengaruhi kunjungan ke objek wisata komersial di Sumatera Barat. *Jurnal Kajian Ekonomi dan Pembangunan*, 1(3), 931–938. <http://dx.doi.org/10.24036/jkep.v1i3.7720>
- Hasibuan, I. M., Mutthaqin, S., Erianto, R., & Harahap, I. (2023). Kontribusi Sektor Pariwisata Terhadap Perekonomian Nasional. *Urnal Masharif Al-Syariah: Jurnal Ekonomi Dan Perbankan Syariah*, 8(2), 1200–1217.
- Hau, T. C., & Omar, K. (2014). The impact of service quality on tourist satisfaction: The case study of rantau abang beach as a turtle sanctuary destination. *Mediterranean Journal of Social Sciences*, 5(23), 1827–1832. <https://doi.org/10.5901/mjss.2014.v5n23p1827>
- Hellier, P. K. et al., (2003). Customer Repurchase Intention. *European Journal of Marketing*, 37(11/12), 1762–1800. <https://doi.org/10.1108/03090560310495456>
- Huong, B. T. T., & Grande, L. T. (2022). Tourists' Satisfaction and Behavioral Intention in Eco-Tourism Sites of Sapa (Lao Cai Province). *International Journal of Economics, Business and Management Research*, 06(02), 203–222. <https://doi.org/10.51505/ijebmr.2022.6215>
- Hussain, Kashif & Ekiz, Erdogan. (2009). Perceptions of Service Quality Through Interaction, Physical Environment and Outcome Qualities of Hotel Services. *Journal of Hospitality Application & Research*. 4. 26-40.
- Iloranta, R. (2022). Luxury tourism – a review of the literature. *European Journal of Tourism Research*, 30(2022), 1–32. <https://doi.org/10.54055/ejtr.v30i.1925>
- Irawan, P. (2017). The Study of Visitors' Satisfaction at Gunung Kidul Regency Tourist Destinations: An Application of Holiday Satisfaction (HOLSAT) Model. *Jurnal Humaniora*, 29(2), 179. <https://doi.org/10.22146/jh.v29i2.24035>
- Khalil, S., Kakar, M. K., Waliullah, & Malik, A. (2007). Role of Tourism in Economic Growth: Empirical Evidence from Pakistan Economy [with Comments]. *The Pakistan Development Review*, 46(4), 985–995. <http://www.jstor.org/stable/41261208>
- Khotimah, K., & Astuti, P. B. (2022). Pengaruh Aksesibilitas dan Physical Evidence Terhadap Revisit Intention dengan Kepuasan Pengunjung sebagai Variabel Intervening. *Jurnal Ilmiah Mahasiswa Manajemen, Bisnis Dan Akuntansi (JIMMBA)*, 4(4), 547–566. <https://doi.org/10.32639/jimmba.v4i4.148>

- Kotler, Philip (2000). *Prinsip – Prinsip Pemasaran Manajemen*, Jakarta : Prenhalindo.
- Kozak, M., & Rimmington, M. (2000). Tourist satisfaction with Mallorca, Spain, as an off-season holiday destination. *Journal of Travel Research*, 38(3), 260–269. <https://doi.org/10.1177/004728750003800308>
- Mankiw, N. Gregory. (2003). *Teori Makro Ekonomi*. Jakarta : Erlangga.
- Marpaung, Halimatussadiah. Dan Sahla, Hilmiatus. 2017. Pengaruh Daya Tarik dan Aksesibilitas terhadap Minat Berkunjung Wisatawan ke Air Terjun Ponot di Desa Tangga Kecamatan Aek Songsongan Kabupaten Asahan. Prosiding Seminar Nasional Multidisiplin Ilmu UNA 2017: 1151-1160
- Mathieson, Alister and Wall, Geoffrey. (1982). *Tourism Economic, Physical and Social Impact*. New York: Longman Inc.
- Muharromah, G. L., & Anwar, M. K. (2020). Pengaruh Atraksi Wisata, Amenitas Dan Aksesibilitas Terhadap Keputusan Berkunjung Pada Objek Wisata Religi Makam Kh. Abdurrahman Wahid. *Jurnal Ekonomika Dan Bisnis Islam*, 3(2), 152–164. <https://doi.org/10.26740/jekobi.v3n2.p152-164>
- Murphy, P., Pritchard, M. P., & Smith, B. (2000). The destination product and its impact on traveller perceptions. *Tourism Management*, 21(1), 43–52. [https://doi.org/10.1016/S0261-5177\(99\)00080-1](https://doi.org/10.1016/S0261-5177(99)00080-1)
- Nicholson, Walter. (2002). *Mikroekonomi Intermediate dan Aplikasinya. Edisi Kedelapan*. Jakarta: Erlangga.
- Prideaux, B. (2000). The Role of The Transport System in Destination Development. *Tourism Management*, 21(1), 53-63
- Putra, I.G., Sudiarta, I.N., & Mananda, I.S. (2016). Pengaruh Kuliatas Pelayanan dan Kepuasan Terhadap Niat Berkunjung Kembali Wisatawan Mancanegara ke Daya Tarik Wisata Alas Pala Sangeh. *Jurnal IPTA*, 4, 1-6.
- Rani. Z.M., Othman. N., and Ahmad. K. N. (2015). “The Role of Perceived Authenticity as the Determinant of Revisit Heritage Tourism Destination in Penang”. In: Radzi, Salleh Mohd., Sumarjan, Norzuwana., Chik, Chemah 86 Tamby., Zahari, Mohd Salehuddin Mohd., Mohi, Zurinawati., Bakhtiar, Mohd Faez Saiful., and Anuar, Faiz Izwan (Eds). *Theory and Practice in Hospitality and Tourism Research*. CRC Press, Taylor & Francis Group, London.
- R, B., & Rozak, H. A. (2012). Kualitas Daya Tarik Wisata, Kepuasan dan Niat Kunjungan Kembali Wisatawan Mancanegara di Jawa Tengah. *Dinamika Kepariwisata*, XI(2), 1–12.

- Rasoolimanesh, S. M., Khoo-Lattimore, C., Md Noor, S., Jaafar, M., & Konar, R. (2021). Tourist engagement and loyalty: gender matters? *Current Issues in Tourism*, 24(6), 871–885. <https://doi.org/10.1080/13683500.2020.1765321>
- Reisinger, Y. and Turner, L.W. (2003). *Cross-cultural behaviour in tourism: Concept and analysis*. San Francisco: Butterworth Heinemann
- Richards, G. (1996). Production and consumption of cultural tourism in Europe. *Annals of Tourism Research*.
- Ruray, T. A., & Pratama, R. (2020). Pengaruh Daya Tarik dan Aksesibilitas Terhadap Keputusan Bekunjung pada Objek Wisata Pantai Akesahu Kota Tidore Kepulauan. *Jurnal Kawasa*, 11(2), 29–38. <http://www.jurnal.umm.ac.id/index.php/kawasa/article/view/443>
- Salamah Salem Bazher. (2016). *324103338 (1)*. 4(1).
- Saxena, A., & Sharma, N. K. (2019). *Empirical Study of International Visitor 's Satisfaction at Western Rajasthan ( Bikaner City ): An Application of HOLSAT Model*. 6(6), 43–52.
- Saxena, A., Sharma, N. K., Pandey, D., & Pandey, B. K. (2021). Influence of Tourists Satisfaction on Future Behavioral Intentions with Special Reference to Desert Triangle of Rajasthan. *Augmented Human Research*, 6(1), 1–9. <https://doi.org/10.1007/s41133-021-00052-4>
- Schiffman, Le on G. And Leslie L. Kanuk. (2000). *Consumer Behavior. Fifth Edition, Prentice-Hall Inc.* New Jersey.
- Sinclair, M. Thea dan Stabler, Mike. (1997). *Economics of Tourism*. Rout Ledge : London.
- Sugiyono. (2016). *Statistika Untuk Penelitian*. CV. Alfabeta: Bandung
- Sumaedi. Sik., Bakti. I Gede Mahatma Yuda., Astrini. Nidya Judhi., Rakhmawati. Tri., Widianti. Tri. and Yarmen. Medi. (2014). Public Transport Passengers' Behavioural Intentions: Paratransit in Jabodetabek–Indonesia. *Springer Brief in Business*.
- Syindu, M., Pratama, Y., & Purwanto, E. (2021). Kajian Terhadap Revitalisasi Kota Lama Semarang Tahun 2020. *Jurnal Arsitektur Arcade*, 5(1), 25–30.
- Thi Hong, N., Thi Loc, N., & Thi Kim Tien, N. (2023). Using the HOLSAT Model to Evaluate Tourist Satisfaction at a Tourist Destination: A Case of Spanish Tourists in Vietnam. *Journal of Behavioural Economics, Finance, Entrepreneurship, Accounting and Transport*, 11(1), 19–25. <https://doi.org/10.12691/jbe-11-1-3>
- Tribe, J., & Snaith, T. (1998). From SERVQUAL to HOLSAT: Holiday satisfaction in Varadero, Cuba. *Tourism Management*, 19(1), 25–34. [https://doi.org/10.1016/S0261-5177\(97\)00094-0](https://doi.org/10.1016/S0261-5177(97)00094-0)

- Truong, T. H., & Foster, D. (2006). Using HOLSAT to evaluate tourist satisfaction at destinations: The case of Australian holidaymakers in Vietnam. *Tourism Management*, 27(5), 842–855. <https://doi.org/10.1016/j.tourman.2005.05.008>
- Unuvar, S., & Ozdemir Akgul, S. (2017). *Measuring Tourist Satisfaction of Holiday: Practice on the Hotel Business With the Holsat Scale*. 4, 619–629. <https://doi.org/10.20867/tosee.04.9>
- Wang, C., Lu, L., & Xia, Q. (2012). Impact of tourists' perceived value on behavioral intention for mega events: Analysis of inbound and domestic tourists at Shanghai World Expo. *Chinese Geographical Science*, 22(6), 742–754. <https://doi.org/10.1007/s11769>
- Wulanjani, H., & Derriawan, D. (2017). Dampak Utilitarian Value Dan Experiential Marketing Terhadap Customer Satisfaction Dan Revisit Intention. *Jurnal Riset Manajemen Dan Bisnis (JRMB) Fakultas Ekonomi UNIAT*, 2(2), 121–130. <https://doi.org/10.36226/jrmb.v2i2.42-012-0575-4>
- Yessy Wirajaya. (2013). Analisa Kepuasan Wisatawan Mancanegara Terhadap Kualita Pelayanan Wisata. *Jurnal Manajemen Dan Akuntansi*, 2, 1–15.
- Yuniawarti, Yeni & Finardi, Ajeng Dewi Indriyani. 2016. Pengaruh Customer Experience terhadap Revisit Intention di Taman Wisata Alam Gunung Tangkuban Perahu. *Tourism and Hospitality Essentials (THE) Journal*, Vol.VI No.1.2016-983

