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Dokumen

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KEPMENPAN No. 63/KEP/M.PAN/7/2003 tentang Pedoman Umum Penyelenggaraan Pelayanan Publik.

Keputusan Walikota Semarang Nomor 551.2/147/2010 berisi tentang penetapan Unit Pelaksana Teknis Dinas (UPTD) Terminal Mangkang Kota Semarang sebagai Pengelola Bus Rapid Transit (BRT) di Kota Semarang

Peraturan Menteri Pendayagunaan Aparatur Negara dan Reformasi Birokrasi No. 36 Tahun 2012 tentang Petunjuk Teknis Penyusunan, Penetapan, dan Penerapan Standar Pelayanan

Peraturan Menteri Perhubungan Nomor PM 111 Tahun 2015 tentang Tata Cara Penetapan Batas Kecepatan.

Peraturan Menteri Perhubungan Nomor 9 Tahun 2020 tentang Pemberian Subsidi Penumpang Angkutan Perkotaan.

Peraturan Walikota (Perwali) Kota Semarang No. 45 Tahun 2021 tentang Standar Pelayanan Minimal Badan Layanan Umum Unit Pelaksana Teknis Dinas Trans Semarang.

Peraturan Walikota (Perwali) Kota Semarang No. 1 Tahun 2017 Tentang Pola Tata Kelola Badan Layanan Umum Unit Pelaksana Teknis Daerah Trans Semarang.

Peraturan Walikota (Perwali) Kota Semarang Nomor 16A Tahun 2017 tentang Tarif Bus Rapid Transit Trans Semarang.

UU Nomor 22 Tahun 2009 tentang Lalu Lintas dan Angkutan Jalan.