

**EFFECTIVENESS OF THE MALADMINISTRATION SUPERVISION OF  
THE IMPLEMENTATION OF PENERIMAAN PESERTA DIDIK BARU  
(PPDB) IN 2021 BY OMBUDSMAN REPUBLIK INDONESIA  
PERWAKILAN JAWA TENGAH**

**ABSTRACT**

*This research is based on the phenomenon of maladministration findings by the Ombudsman of the Republic of Indonesia regarding the implementation of New Student Admissions (PPDB) which vary each year, such as mismatched coordinates, population data errors, domicile problems, capacity changes, application technical problems, levies, and so on. From these problems, the question arises, to what extent is the effectiveness of PPDB supervision carried out by the Ombudsman of the Republic of Indonesia to realize PPDB without maladministration?*

*By taking case studies on PPDB implementation in 2021 in Central Java Province, this thesis intends to describe and analyze the effectiveness of oversight by the Ombudsman of the Republic of Indonesia Representative of Central Java as well as found maladministration practices to further serve as suggestions for improving PPDB implementation in the coming year.*

*This research was carried out using qualitative research methods which emphasize the analysis of the effectiveness theory with the research data. The selection of informants was carried out using a purposive sampling technique. Informants consisting of the Head and Assistant of the Indonesian Ombudsman Representative for Central Java, the PPDB Organizing Committee for the Office of Education and Culture of Central Java Province, as well as the public who access PPDB in 2021. By digging into the truth of the information either through interviews and questionnaires or secondary data and media documentation print and online media, it was concluded that PPDB supervision carried out by the Indonesian Ombudsman Representative for Central Java was effective. However, efforts are still needed to improve and improve the monitoring system, given the vast area of Central Java Province and the limited availability of resources. Continuous efforts are needed to increase the effectiveness of oversight carried out by the Indonesian Ombudsman Representative for Central Java in dealing with maladministration in the implementation of PPDB, so that good governance is realized in making future PPDB policies.*

**Keywords:** *Ombudsman of the Republic of Indonesia Representative of Central Jawa, Effectiveness, PPDB Supervision*